



TECHNICAL ADVISORY COMMITTEE MEETING NOTICE & AGENDA

DATE & TIME: Thursday, June 9, 2016 • 9:00 AM – 11:00 AM
LOCATION: WCCTAC Offices • 6333 Potrero Ave. at San Pablo Avenue, El Cerrito, CA 94530
TRANSIT OPTIONS: Accessible by AC Transit #72, #72R, #72M & El Cerrito del Norte BART Station

1. CALL TO ORDER and SELF-INTRODUCTIONS

Estimated Time:* 9:00 AM (5 minutes)

2. PUBLIC COMMENT

Estimated Time:* 9:05 AM, (5 minutes)

The public is welcome to address the TAC on any item that is not listed on the agenda. Please fill out a speaker card and hand it to staff. Please limit your comments to 3 minutes. Pursuant to provisions of the Brown Act, no action may be taken on a matter unless it is listed on the agenda, or unless certain emergency or special circumstances exist. The WCCTAC TAC may direct staff to investigate and/or schedule certain matters for consideration at a future TAC meeting.

3. CONSENT CALENDAR

Estimated Time:* 9:10 AM, (5 minutes)

A. Minutes & Sign in Sheet from May 12, 2016

Recommendation: Approve as presented.

Attachment: Yes

4. REGULAR AGENDA ITEMS

A. Appointment of Technical Coordinating Committee (TCC) representative

Description: The TAC must appoint a representative to the CCTA Technical Coordinating Committee to replace the departing Chad Smalley. Barbara Hawkins and Yvette Ortiz serve as the other TCC representatives. Barbara has asked to be replaced. At the last TAC, there was a question about allowing WCCTAC staff to serve on the TCC. CCTA does allow RTPC staff to serve and Leah Greenblat from WCCTAC has volunteered. Today, the goal is to have the TAC select two representatives – one to replace Chad and one to replace Barbara.

Recommendation: Appoint two TCC representatives

Attachment: No

El Cerrito

Hercules

Pinole

Richmond

San Pablo

Contra Costa
County

AC Transit

BART

WestCAT

Presenter/Lead Staff: John Nemeth

Estimated Time:* 9:15 AM, (10 minutes)

B. West County High Capacity Transit Study

Description: At its May meeting, the Board was asked to identify a subset of alternatives to advance to the next phase of the study. Staff will update the TAC on the Board's action. The consultant also developed a summary report, attached, on the April 2016 public outreach efforts. Staff seeks input from the TAC on suggestions for increasing participation for the second round of public outreach planned for the Fall.

Recommendation: Review the WCCTAC Board's action from May 27, 2016 and discuss suggestions for next round of public outreach.

Attachment: Yes: April 2016 Public Outreach Summary Report and Survey

Presenter/Lead Staff: Leah Greenblat

Estimated Time:* 9:25 AM, (25 minutes)

C. Draft Scope for a West County Accessible Transportation Needs Assessment Study

Description: In April, staff discussed the West County Mobility Management Group's desire to conduct a study of current paratransit services and needs. At that meeting, the TAC requested to review a scope of work for any proposed study. Today, staff will present a draft scope for a Needs Assessment Study and ask for concurrence on funding the study using \$50,000 of 28b funds (sub-regional needs) and \$25,000 of 20b (additional transportation services for seniors and people with disabilities).

Recommendation: Review the scope for a West County Accessible Transportation Needs Assessment Study. Give a recommendation to the Board for the use funds from Programs 28b and 20b to cover the costs of a Needs Assessment Study.

Attachment: Yes: West County Accessible Transportation Needs Assessment Scope

Presenter/Lead Staff: Joanna Pallock and CCTA staff, Peter Engel

Estimated Time:* 9:50, (25 minutes)

D. West County Employee Transportation Survey and Bike to Work Day Results

Description: TDM staff conducted a 2016 employee transportation study to gather information on current commute habits of employees in West County. The last survey was done in 2005. Understanding commute patterns helps TDM staff to create relevant commute alternative programs. These programs contribute to the goal of reducing single occupant vehicles through the use of alternative modes that reduce traffic congestion and improve air quality. The study was funded by the Bay Area Air Quality Management District's Transportation for Clean Air fund, and CCTA.

On May 12, 2016, thousands of Bay Area residents pedaled to work in celebration of the 22nd annual Bay Area Bike to Work Day (BTWD). With excellent weather, West County had a total of 1,290 cyclists stopping by and/or passing by an energizer station, a 7% percent increase in cyclists from BTWD 2015. Additionally, West County hosted fourteen (14) energizer stations in El Cerrito, El Sobrante, San Pablo, Richmond and Hercules.

WCCTAC staff will provide a summary of both the study results and BTWD outcomes.

Recommendation: No

Attachment: Yes: WCCTAC Employee Transportation Survey Final Report

Presenter/Lead Staff: Jessica Downing, TDM Assistant

Estimated Time:* 10:15, (20 minutes)

E. STMP Administration Update

Description: Prior to the recent disbursement of STMP funds, WCCTAC staff undertook an administrative review of the program which we shared with the TAC at its February meeting. At that time, several TAC members volunteered to meet with staff to provide recommendations on addressing various issues. Staff will report back on the meeting and share a proposed revision to the quarterly STMP Fee Submittal Form.

Recommendation: Review and comment.

Attachment: Draft Revised STMP Fee Submittal Form

Presenter/Lead Staff: Leah Greenblat

Estimated Time:* 10:35 AM, (15 minutes)

STANDING ITEMS

A. Updates or Announcements from the TAC and Staff

Recommendation: Receive update.

Attachment: No

Presenter/Lead Staff: WCCTAC's TAC & WCCTAC Staff

Estimated Time:* 10:50 AM, (5 minutes)

B. Technical Coordinating Committee (TCC) Report

Recommendation: Receive update.

Attachment: No

Presenter/Lead Staff: WCCTAC's TCC Representatives & WCCTAC Staff

Estimated Time:* 10:55 AM, (5 minutes)

C. Future Agenda Items

Recommendation: Receive update.

Attachment: No

Presenter/Lead Staff: WCCTAC's TAC & WCCTAC Staff

Estimated Time:* 11:00 AM, (5 minutes)

ADJOURNMENT

Description / Recommendation: Adjourn to the next regularly scheduled meeting of the TAC on Thursday, July 14, 2016. The next regular meeting of the WCCTAC Board is Friday, May 27, 2016.

Estimated Time:* 11:00 or 11:05 AM

- In compliance with the Americans with Disabilities Act of 1990, if you need special assistance to participate in the WCCTAC TAC meeting, or if you need a copy of the agenda and/or agenda packet materials in an alternative format, please contact Valerie Jenkins at 510.210.5930 prior to the meeting.
- If you have special transportation requirements and would like to attend the meeting, please call the phone number above at least 48 hours in advance to make arrangements.
- Handouts provided at the meeting are available upon request and may also be viewed at WCCTAC's office.
- Please refrain from wearing scented products to the meeting, as there may be attendees susceptible to environmental illnesses. Please also put cellular phones on silent mode during the meeting.
- A meeting sign-in sheet will be circulated at the meeting. Sign-in is optional.



WCCTAC TAC Meeting Minutes

El Cerrito

MEETING DATE: May 12, 2016

Hercules

MEMBERS PRESENT: Barbara Hawkins, Chris Gioia, Robert Sarmiento, Jim Cunradi, Yvetteh Ortiz, Nikki Foletta, Julia Schnell, Coire Reilly, Mike Roberts, Coire Reilly, Winston Rhodes, Steven Tam

Pinole

GUESTS: Tam Tran, WSP/PB - consultant

STAFF PRESENT: John Nemeth, Joanna Pallock, Leah Greenblat

Richmond

ACTIONS LISTED BY: Joanna Pallock

San Pablo

Contra Costa
County

AC Transit

BART

WestCAT

ITEM/DISCUSSION	ACTION/SUMMARY
1. Minutes	Adopted action minutes.
2. Selection of TCC representative	WCCTAC has three representatives on the CCTA Technical Coordinating Committee (TCC). With Chad Smalley's departure, and a desire by Barbara Hawkins to step down, the TAC has an opportunity to fill two spots. Yvetteh Ortiz will stated that she will continue to serve. Staff noted that the question of whether a WCCTAC staff person can fill one of the spots needs to be addressed by CCTA. The final nominations and selections will be made at the June TAC meeting.
3. West County High Capacity Transit Study	Tam Tran, the study's consultant, and Leah Greenblat of WCCTAC staff, presented the technical evaluation of the Study's eight alternatives. TAC members provided feedback on the quality and clarity of the presentation itself, and on the Study's conclusions. Staff explained that the WCCTAC Board would receive a presentation from the consultant on May 27, with the aim of reducing the number of alternatives to be carried forward for further study. Staff also noted that it would

	<p>return to discuss the Board's action and feedback direction with the TAC and to discuss ways of improving the second round of public outreach</p>
<p>4. Review of the Fiscal Year 2017 Work Program</p>	<p>John Nemeth of WCCTAC staff presented the FY 17 WCCTAC Work Program. This annual document outlines the key projects, programs and activities that the agency plans to undertake in the upcoming fiscal year. The TAC had a few minor comments. Staff explained that the document would go to the May Board for review.</p> <p>It was noted that the change in CEQA from the use of LOS to VMT would create more work for local agencies and would have an impact on the Action Plan process. WCCTAC staff expressed a desire to use the WCCTAC TAC meetings as one forum for discussing this change, with input from CCTA staff and its consultant.</p>

WCCTAC Technical Advisory Committee Meeting:

770NAME	INITIALS	AGENCY	EMAIL	PHONE
Ray Akkawi		ACTC	rakkawi@alamedactc.org	510.208.7424
Erik Alm		Caltrans	erik_alm@dot.ca.gov	510.286.6053
Aleida Andrino-Chavez		Albany	achavez@albanyca.org	510.528.5759
Danelle Carey		WCCTAC	dcarey@wcctac.org	510.210.5932
Brad Beck		CCTA	bbeck@ccta.net	925.256.4726
Lori Reese Brown		Richmond		
Wil Buller		AC Transit	wbuller@actransit.org	510.891.5414
Dave Campbell		Bike East Bay	dave@bikeeastbay.org	510.701.5971
Jim Cunradi	JC	AC Transit	jcunradi@actransit.org	510.891.4841
Jessica Downing		WCCTAC	jdowning@wcctac.org	510.210.5936
Robert Del Rosario		AC Transit	rdelrosa@actransit.org	510.891.4734
Randy Durrenberger		Kimley-Horn	randy.durrenberger@kimley-horn.com	510.350.0230
Peter Engel		CCTA	pengel@ccta.net	925.256.4741
Nikki Foletta	NF	BART	nfoletta@bart.gov	925.256.4729
Leah Greenblat	LG	WCCTAC	lgreenblat@wcctac.org	510.210.5933
Dina El-Nakhal		Caltrans	Dina.el.nakhel@dot.ca.gov	510.286.6247
Barbara Hawkins	BH	City San Pablo	Barbarah@sanpabloca.gov	510.215.3061
Chris Gioia	CG	City San Pablo	Chrisg@sanpabloca.gov	925.256.4743
Deidre Heitman		BART	dheitma@bart.gov	510.287.4796
Nathan Landau		AC Transit	NLandau@actransit.org	510.891.4792
Matt Kelly		CCTA	mkelly@ccta.net	925.256.4730
Hamid Mostowfi		Berkeley	hmostowfi@ci.berkeley.ca.us	510.981.6403
Raj Murthy		ACTC	rmurthy@alamedactc.org	510.208.7470
John Nemeth	JN	WCCTAC	john@sanpabloca.gov	510.215.3221
Julie Morgan		Fehr and Peers	j.morgan@fehrandpeers.com	925.930.7100
Stephen Newhouse		AC Transit	snewhouse@actransit.org	510.891.4867
Hisham Noeimi		CCTA	hnoeimi@ccta.net	925.256.4731
Yvetteh Ortiz	YO	El Cerrito	yortiz@ci.el-cerrito.ca.us	510.215.4345
Joanna Pallock		WCCTAC	joannap@sanpabloca.gov	510.215.3035
Bill Pinkham		CBPAC Rep	Bpinkham3@gmail.com	510.734.8532
Coire Reilly	CR	CCHS	coire.reilly@hsd.cccounty.us	925.313.6252
Mike Roberts	MR	Hercules		
Winston Rhodes	WR	Pinole	wrhodes@ci.pinole.ca.us	510.724.9832
Robert Sarmiento	RS	CCC CD	robert.sarmiento@dcd.cccounty.us	925.674.7822
Chad Smalley		Richmond	chadrick_smalley@ci.richmond.ca.us	510.412.2067
Holly Smyth		Hercules	hsmyth@ci.hercules.ca.us	510.245.6531
Julia Schnell	JS	WestCAT		510.724.3331
Steven Tam	ST	Richmond	steven_tam@ci.richmond.ca.us	510.307.8091
Robert Thompson		WestCAT	rob@westcat.org	510.724.3331
Lina Velasco		Richmond	lina_velasco@ci.richmond.ca.us	510.620.6841
Rita Xavier		San Pablo		
John Xu		Caltrans	Zhougping.xu@dot.ca.gov	510.286.5577

Tam Tran

K

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West County High-Capacity Transit Study

Community Workshops

April 2016

Public Outreach Summary Report



Introduction

From April 12-14, 2016, the West County High-Capacity Transit Study project team facilitated the first of two rounds of Community Workshops along the I-80 corridor to solicit community feedback related to a set of proposed high-capacity transit options to help alleviate congestion in West Contra Costa County. An online survey was also made available to gather input from a broad cross section of current and potential high-capacity transit users. The project team specifically sought input to inform which of the eight preliminary alternatives would be selected for further study as preferred alternatives. As the public was informed, there is no right or wrong answer, and the solution may be a suite of alternatives for the near and longer term.



Attendees at the Pinole Community Workshop

Workshop Dates

Workshop Location	Workshop Date/Time	Estimated Attendees
San Pablo City Council Chambers 13831 San Pablo Avenue, San Pablo	Tuesday, April 12, 2016 6:30 p.m. to 8:30 p.m.	21
Pinole City Council Chambers 2131 Pear Street, Pinole	Wednesday, April 13, 2016 6:30 p.m. to 8:30 p.m.	21
Richmond City Council Chambers 440 Civic Center Plaza, Richmond	Thursday, April 14, 2016 6:30 p.m. to 8:30 p.m.	20

Workshop Format

The Community Workshops utilized a combined open house and presentation format, with handouts (Study fact sheets, comment cards) and informative, interactive exhibit displays at different stations. During the open house, attendees were invited to view the exhibits, discuss alternatives in detail with Study team members, participate in a survey, and indicate their preferences for one or multiple of the four preliminary preferred alternatives in a “dollar investment” game. A formal presentation and a Q&A session provided attendees the platform to ask questions and comment on the proposed alternatives and were followed by a second open house interval. Spanish and Cantonese interpretation services were available. Refreshments were provided, and attendees also had a chance to win five pre-loaded Clipper cards at each workshop by submitting a written comment.

The following informational materials were provided at the Community Workshops:

- **Handouts:** The meeting agenda; comment form; project fact sheet in English, Spanish, and Traditional Chinese; and a survey in English, Spanish, and Traditional Chinese
- **Exhibit boards:** Exhibit boards showing an overview of the Study, trivia about the Study corridor, details about the proposed alternatives, and corresponding budgets
- **Presentation:** A PowerPoint presentation, delivered by WSP | Parsons Brinckerhoff, providing an overview of the Study, a summary of West County residents’ origins and destinations, future transit markets, and the eight preliminary alternatives

The presentation was made available for download on the Study website (www.WestCountyTransitStudy.com) after the workshops.



Attendees at the San Pablo Community Workshop

Comments

At the community meeting, there were multiple ways attendees could provide comments and express their interests:

- Comment forms
- Filling out a speaker card and expressing their comments verbally
- Completing paper or online versions of a survey
- “Investing” in a preferred alternative(s) using play \$1 bills

Key Themes

In general, although the team noted a wide range of issues and concerns at the Community Workshops, there were several key themes that consistently emerged through verbal and written comments.

Commuter Rail

- Concerns about interaction between passenger and freight rail – service capacity and impacts from potential accidents. (2)
- Preference for commuter rail alternative(s) to relieve road and freeway congestion. (2)

Bus Rapid Transit/Express Bus

- Concerns about hours of operation and extended hours, including on Line 74. (2)
- Requests for more frequent bus service, including in Rodeo and Hercules. (2)
- Requests for bus services at proposed Appian Way Station, at El Sobrante via San Pablo Dam Road, and from Pinole/San Pablo border to Richmond and the rest of the region. (4)
- Concerns about number/location of stops on BRT/Express Bus alternatives. (2)
- Concerns about total travel time and question about whether bus will travel in a dedicated lane on San Pablo Avenue. (2)
- Preference expressed for BRT/Express Bus alternatives, at least in the short term, with one commenter noting that buses are cost-effective and easier to tweak. (4)

BART

- Preference expressed for BART alternative as a connection to the rest of the Bay Area, including Silicon Valley. Comment that more BART stations can provide greater access to economic

growth and jobs beyond Oakland and San Francisco. Request for BART service at Contra Costa College, at Hilltop Mall, and in less dense areas. (10)

- Questions and concerns about funding sources, particularly for BART alternative via a potential tax increase, and question about whether such a tax would be exclusive to West County residents. (4)
- Question about whether Study examined a BART alignment along rail corridors to Rumrill Boulevard and Richmond Parkway. (1)
- Concerns about ridership capacity on BART, including existing core capacity issues, as well as maximizing capacity via feeder service, including from Richmond via shuttle vans. (3)



Attendees at the Richmond Community Workshop

Administration and Transit Customer Service

- Requests for a single transit pass and/or free transfers across all systems, including parking, and/or a flat fare for BART. (3)
- Concerns that public transportation is not as reliable as driving. (2)
- Concern about safety at stations and stops. (1)
- Question about availability of real-time BART headway information for passengers. (1)

Parking, Local Issues, and Other

- Request for more bus service within San Pablo. (1)

- Request for more parking capacity at Hercules Transit Center. (1)
- Request that BART alternative does not build additional parking. (1)
- Concern about traffic light on Richmond Parkway at Lakeside needlessly turning red. (1)
- Concern about impacts to property and property taxes. (1)
- Question about I-80 SMART Corridor Project’s status and long-term impact on transit. (1)

High-Capacity Transit Study

- Questions about Study’s evaluation criteria and whether criteria included: benefits to an individual commuter’s trip times; congestion relief; mobility; land use; or economic development and increasing the attractiveness of the region for employers. (2)
- Concern that West Contra Costa is cut off from the rest of the county, and request for Study to consider transportation between West County and Central/East County. (3)
- Concern about prioritization of transit improvements and consideration of upcoming development plans such as University of California, Berkeley and LBNL’s Global Lab in Richmond Bay and Richmond’s projected 15-20,000 new housing units over the next 20 years. (2)
- Request for ridership studies. (1)
- Request for outreach to residents via utility bill advertisement. (1)

Results of “Dollar Investment” Game

During the workshops, participants had the opportunity to receive four play \$1 bills and distribute them among buckets representing the four preferred alternatives, to “invest” in for their favorite(s). The results of the game were as follows:

	Express Bus	Bus Rapid Transit	Commuter Rail	BART
San Pablo	\$11.00	\$11.00	\$2.00	\$12.00
Pinole	\$13.00	\$5.00	\$10.00	\$10.00
Richmond	\$11.00	\$5.00	\$6.00	\$11.00
TOTAL	\$35.00	\$21.00	\$18.00	\$33.00



Buckets for “dollar investment” game

Survey Results

The project team developed a survey to obtain an understanding of existing trip patterns and demographic and information on current transportation challenges from existing and potential future transit users in West County, including those who might not be able to attend the Community Workshops.

In addition to providing paper copies of the survey at the workshops in English, Spanish, and Traditional Chinese, the project team posted an online version of the survey to SurveyMonkey, also multi-lingual, and made it available on the Study website from April 5, 2016, to April 29, 2016.

During this time, 184 responses were captured from the combination of the paper and online survey. Of these, 27 were paper responses, and 157 were online responses. One Chinese survey was returned.



An attendee fills out a survey at the San Pablo workshop

Below is a snapshot of survey participants' most frequently reported answers.

Your Typical Travel

1. Where do you live?
 - Richmond
 - Other – El Sobrante
 - Pinole

2. How do you typically travel to work or school? (Check all that apply.)
 - Drive alone in a private vehicle (for example, car or motorcycle)
 - BART
 - Bus / Express bus

3. Where does your trip to work or school usually START?
 - Richmond
 - Other – El Sobrante, N/A (retired)
 - Pinole

4. Where does your trip to work or school usually END?
 - Other – N/A (retired), San Francisco, Oakland
 - Downtown San Francisco
 - Downtown Berkeley/Downtown Oakland/Richmond

5. When traveling outside West County (the towns between Crockett and El Cerrito), what areas do you most frequently visit? (Check all that apply.)
 - Albany/Berkeley
 - Oakland
 - San Francisco

6. What is the one place (city or location) that you travel to the most?
 - Berkeley
 - San Francisco
 - Oakland

7. What are your biggest challenges in using public transit to get to or from the place in Question #6? Indicate your top THREE challenges. (Mark a 1 by your biggest challenge, a 2 by your next biggest challenge, etc.)
 - Transit takes too long
 - Nearest transit station/stop is too far to walk/bike to
 - Transit doesn't come often enough

8. Do you have any other suggestions for improving your commute in West County?
 - Extend BART
 - Restore the bus from El Sobrante to Orinda BART
 - More frequent bus trips, especially during commute hours

Possible Transit Improvements

9. Express Buses usually operate on the freeway and on a faster schedule by not making as many stops as other bus services. Would you consider taking an Express Bus if it STARTED in (check all that apply):
 - Other – N/A or would not prefer this option, El Sobrante, San Pablo Dam Road
 - San Francisco Transbay Transit Center
 - El Cerrito del Norte BART

10. Would you consider taking an Express Bus if it ENDED in (check all that apply):
 - Other – N/A or would not prefer this option
 - Downtown Pinole
 - Richmond Parkway Transit Center

11. Bus Rapid Transit (BRT) is a type of specialized service that helps buses operate faster and more reliably. It has been called “rail on tires” and can use a combination of traffic signal priority for transit, off-board ticketing, state-of-the-art buses, bus-only lanes in select locations, and stations

with high-quality amenities to provide a rail-like experience on surface streets. If these types of improvements were implemented, how likely would you be to take a BRT bus to work or school?

- Weighted average: 3.21 / 5

12. If it meant we could make street improvements that would reduce overall bus travel time and improve reliability, how likely would you be to support moving some on-street parking spaces to off-street locations?

- Weighted average: 3.57 / 5

13. If a new Capitol Corridor/Amtrak station were constructed at the foot of John Muir Parkway in Hercules, how likely would you be to commute on a Capitol Corridor/Amtrak train from this new station to existing Amtrak stations in Richmond, Berkeley, Emeryville, or Jack London Square?

- Weighted average: 2.63 / 5

14. If BART were extended north to Hercules, where would you prefer stations be located? (Check your top two choices.)

- Hercules Transit Center
- At Appian Way and I-80
- Hilltop Mall

Survey Demographic Information

Survey participants were also asked for some optional demographic and contact information. The majority of survey respondents who chose to answer these questions were between the ages of 35-64, white (not Hispanic/Latino), and earning moderate to high incomes (\$50,000 to \$150,000 or more). Survey participants most popularly indicated that they had heard of the survey through social media outlets, such as Facebook and NextDoor.

Notification Methods

Partner Agency Communications

The project team worked with member agencies and partners to develop compelling messages and utilize their existing communication channels to ensure broad public notification. As part of the public outreach effort, social media, newspaper, and online advertising were used to increase awareness of the workshops, Study process, and purpose of the survey. The project team developed tailored notification materials for the most popular channels of communication among the Study partners (email, social media, flyer, local TV) to make it as easy as possible for partners to assist with publicizing the community workshops and online survey.

Study partners who assisted with distributing communications included:

- City of Richmond City Manager's Weekly Report
- City of Richmond Environmental & Health Initiative newsletter
- Mayor Tom Butt's newsletter/e-forum
- Contra Costa Transportation Authority newsletter
- 511 Contra Costa Twitter
- City of El Cerrito Public Works Newsflash
- City of El Cerrito Green Happenings newsletter
- BART Director Zakhary Mallett's newsletter
- BART Digital System Signage at Richmond, El Cerrito, and El Cerrito del Norte Stations

Press Release

In addition to the notifications disseminated by Study partners, a press release was developed and distributed to media outlets, including West County-focused online and print outlets.

Newspaper and Online Advertising

Newspaper and online advertising were developed for circulation in the print and online versions of the *East Bay Times* (formerly *Contra Costa Times*). The online advertisement included 105,000 banner ad impressions, and an email advertisement was also sent to 8,000 *East Bay Times* subscribers in the Study area as part of the advertising package.

The notification materials from the Community Workshops are available as part of the appendix to this report.

Press Coverage

The list of news media that publicized or covered the Community Workshops includes the following:

- KRON: <http://kron4.com/2016/04/12/video-bart-board-member-calls-for-more-service-around-the-bay-area/>
- *East Bay Times*: http://www.eastbaytimes.com/news/ci_29772812/transit-study-seeks-alternatives-to-congested-interstate-80-commute
- KCBS: <http://sanfrancisco.cbslocal.com/2016/04/13/gridlock-planners-look-to-ease-traffic-along-east-bays-i-80-corridor/>
- *Richmond Standard*: <http://richmondstandard.com/2016/04/30599/>
- KCRT-TV
- Streetsblog SF: <http://sf.streetsblog.org/2016/04/11/this-week-west-contra-costa-transit-walk-roll-to-school-market-st-hub-2/>

Appendix

The following materials are included as an appendix to this public outreach summary report.

- I. Fact Sheet
- II. Notification Content
- III. Survey
- IV. Survey Summary Report

West County High-Capacity Transit Study Survey

Community Workshops, April 2016

The West Contra Costa Transportation Advisory Committee (WCCTAC) is enlisting everyone who lives, works, or travels in West County to weigh in on a set of proposed “high-capacity” transit options to help relieve regional congestion. WCCTAC wants your input so your priorities are reflected in the transit options that move forward for further consideration. West County residents are invited to take this survey to speak up for their preferred travel methods and favorite destinations.

Your Typical Travel

1. Where do you live?

- | | | |
|----------------------------------------------------------------------|--------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------|
| <input type="checkbox"/> Albany / Berkeley /
Emeryville / Oakland | <input type="checkbox"/> Martinez / Concord /
Walnut Creek /
Pleasant Hill /
Pittsburgh | <input type="checkbox"/> San Francisco |
| <input type="checkbox"/> Crockett / Rodeo | <input type="checkbox"/> Pinole | <input type="checkbox"/> Vallejo / Fairfield /
Benicia |
| <input type="checkbox"/> El Cerrito | <input type="checkbox"/> Richmond | <input type="checkbox"/> Other (please specify a
city or location:
_____) |
| <input type="checkbox"/> Hercules | <input type="checkbox"/> San Pablo | |
| <input type="checkbox"/> Marin County | | |

2. How do you typically travel to work or school? (Check all that apply.)

- | | | |
|-------------------------------------------------------|-----------------------------------------------------------------------------------------------------|-----------------------------------------------------------|
| <input type="checkbox"/> Amtrak / Capitol
Corridor | <input type="checkbox"/> Drive alone in a
private vehicle (for
example, car or
motorcycle) | <input type="checkbox"/> Vanpool |
| <input type="checkbox"/> BART | <input type="checkbox"/> Carpool | <input type="checkbox"/> Bicycle |
| <input type="checkbox"/> Bus / Express Bus | | <input type="checkbox"/> Walk |
| | | <input type="checkbox"/> Other (please specify:
_____) |

3. Where does your trip to work or school usually START?

- | | | |
|----------------------------------------------------------------------|--------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------|
| <input type="checkbox"/> Albany / Berkeley /
Emeryville / Oakland | <input type="checkbox"/> Martinez / Concord /
Walnut Creek /
Pleasant Hill /
Pittsburgh | <input type="checkbox"/> San Francisco |
| <input type="checkbox"/> Crockett / Rodeo | <input type="checkbox"/> Pinole | <input type="checkbox"/> Vallejo / Fairfield /
Benicia |
| <input type="checkbox"/> El Cerrito | <input type="checkbox"/> Richmond | <input type="checkbox"/> Other (please specify a
city or location:
_____) |
| <input type="checkbox"/> Hercules | <input type="checkbox"/> San Pablo | |
| <input type="checkbox"/> Marin County | | |

4. Where does your trip to work or school usually END?

- | | | |
|--------------------------------------------|----------------------------------------------------|---------------------------------------------------------------------------------|
| <input type="checkbox"/> Downtown Berkeley | <input type="checkbox"/> Marin County | <input type="checkbox"/> San Pablo |
| <input type="checkbox"/> West Berkeley | <input type="checkbox"/> Martinez | <input type="checkbox"/> Walnut Creek |
| <input type="checkbox"/> Downtown Oakland | <input type="checkbox"/> Pinole | <input type="checkbox"/> Other (please specify a
city or location:
_____) |
| <input type="checkbox"/> El Cerrito | <input type="checkbox"/> Richmond | |
| <input type="checkbox"/> Emeryville | <input type="checkbox"/> Downtown San
Francisco | |

5. When traveling outside West County (the towns between Crockett and El Cerrito), what areas do you most frequently visit? (Check all that apply.)

- | | |
|------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|
| <input type="checkbox"/> Other parts of Contra Costa County (for example, Martinez, Walnut Creek, Pleasant Hill, Pittsburgh) | <input type="checkbox"/> San Francisco |
| <input type="checkbox"/> Albany/Berkeley | <input type="checkbox"/> Solano County (for example, Vallejo, Fairfield, Benicia) |
| <input type="checkbox"/> Emeryville | <input type="checkbox"/> Marin County (for example, San Rafael) |
| <input type="checkbox"/> Oakland | <input type="checkbox"/> Other (<i>please specify a city or location:</i>
_____) |
| <input type="checkbox"/> Other parts of Alameda County (for example, San Leandro, Hayward, Livermore) | |

6. What is the one place (city or location) that you travel to the most?

7. What are your biggest challenges in using public transit to get to or from the place in Question #6? Indicate your top THREE challenges. (Mark a 1 by your biggest challenge, a 2 by your next biggest challenge, etc.)

- | | |
|----------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------|
| <input type="checkbox"/> Nearest transit station/stop is too far to walk/bike to | <input type="checkbox"/> It's hard to take a mobility device or stroller onboard |
| <input type="checkbox"/> Transit stations/stops or other facilities are inadequate or unsafe | <input type="checkbox"/> Transit is not direct enough or there are too many transfers |
| <input type="checkbox"/> Transit doesn't go where I need it to go | <input type="checkbox"/> Transit works for my main trip but doesn't let me continue on to another destination easily |
| <input type="checkbox"/> Transit doesn't operate when I need it | <input type="checkbox"/> I need my car if there's an emergency during the day |
| <input type="checkbox"/> Transit takes too long | |
| <input type="checkbox"/> Transit doesn't come often enough | |
| <input type="checkbox"/> Transit is too expensive | |
| <input type="checkbox"/> Transit is too crowded | |
| <input type="checkbox"/> Other (<i>please specify:</i> _____) | |

8. Do you have any other suggestions for improving your commute in West County?

Possible Transit Improvements

9. **Express Buses usually operate on the freeway and on a faster schedule by not making as many stops as other bus services. Would you consider taking an Express Bus if it STARTED in (check all that apply):**

- | | |
|-------------------------------------------------------------------------------|--------------------------------------------------------------------------|
| <input type="checkbox"/> Downtown Pinole | <input type="checkbox"/> Richmond Parkway and Canal Boulevard near I-580 |
| <input type="checkbox"/> Hercules Transit Center near I-80 | <input type="checkbox"/> Richmond Parkway Transit Center near I-80 |
| <input type="checkbox"/> Macdonald Avenue near I-80 | <input type="checkbox"/> Other (please specify a location: _____) |
| <input type="checkbox"/> Meeker Avenue and 23rd Street near I-580 in Richmond | |

10. **Would you consider taking an Express Bus if it ENDED in (check all that apply):**

- | | |
|------------------------------------------------------------|-------------------------------------------------------------------|
| <input type="checkbox"/> Downtown Berkeley | <input type="checkbox"/> San Francisco Transbay Transit Center |
| <input type="checkbox"/> West Berkeley | <input type="checkbox"/> San Rafael Transit Center |
| <input type="checkbox"/> Downtown Oakland | <input type="checkbox"/> Other (please specify a location: _____) |
| <input type="checkbox"/> El Cerrito del Norte BART Station | |
| <input type="checkbox"/> Emeryville | |

11. Bus Rapid Transit (BRT) is a type of specialized service that helps buses operate faster and more reliably. It has been called “rail on tires” and can use a combination of traffic signal priority for transit, off-board ticketing, state-of-the-art buses, bus-only lanes in select locations, and stations with high-quality amenities to provide a rail-like experience on surface streets.

If these types of improvements were implemented, how likely would you be to take a BRT bus to work or school?

Not likely				Very likely
1	2	3	4	5

12. **If it meant we could make street improvements that would reduce overall bus travel time and improve reliability, how likely would you be to support moving some on-street parking spaces to off-street locations?**

Not likely				Very likely
1	2	3	4	5

13. **If a new Capitol Corridor/Amtrak station were constructed at the foot of John Muir Parkway in Hercules, how likely would you be to commute on a Capitol Corridor/Amtrak train from this new station to existing Amtrak stations in Richmond, Berkeley, Emeryville, or Jack London Square?**

Not likely				Very likely
1	2	3	4	5

14. If BART were extended north to Hercules, where would you prefer stations be located? (Check your top two choices.)

- | | |
|-----------------------------------------------------------|---------------------------------------------------------------------|
| <input type="checkbox"/> Contra Costa College | <input type="checkbox"/> Near vicinity of Richmond Parkway and I-80 |
| <input type="checkbox"/> Hilltop Mall | <input type="checkbox"/> At Appian Way and I-80 |
| <input type="checkbox"/> Near San Pablo Dam Road and I-80 | <input type="checkbox"/> Hercules Transit Center |

Demographic Information

15. What is your age?

- | | | |
|------------------------------------------|----------------------------------|-------------------------------------------------|
| <input type="checkbox"/> Younger than 18 | <input type="checkbox"/> 35 – 54 | <input type="checkbox"/> 75 or older |
| <input type="checkbox"/> 18 – 24 | <input type="checkbox"/> 55 – 64 | <input type="checkbox"/> I prefer not to answer |
| <input type="checkbox"/> 25 – 34 | <input type="checkbox"/> 65 – 74 | |

16. How do you identify? (Check all that apply.)

- | | | |
|----------------------------------------------------|-----------------------------------------------------|-------------------------------------------------|
| <input type="checkbox"/> African American/Black | <input type="checkbox"/> White, not Hispanic/Latino | <input type="checkbox"/> I prefer not to answer |
| <input type="checkbox"/> Asian or Pacific Islander | <input type="checkbox"/> Other | |
| <input type="checkbox"/> Hispanic/Latino | | |

17. What is your annual household income?

- | | | |
|----------------------------------------------|------------------------------------------------|-------------------------------------------------|
| <input type="checkbox"/> \$0 - \$24,999 | <input type="checkbox"/> \$75,000 - \$99,999 | <input type="checkbox"/> \$150,000 or more |
| <input type="checkbox"/> \$25,000 - \$49,999 | <input type="checkbox"/> \$100,000 - \$124,999 | <input type="checkbox"/> I prefer not to answer |
| <input type="checkbox"/> \$50,000 - \$74,999 | <input type="checkbox"/> \$125,000 - \$149,999 | |

18. How did you hear about this survey? _____

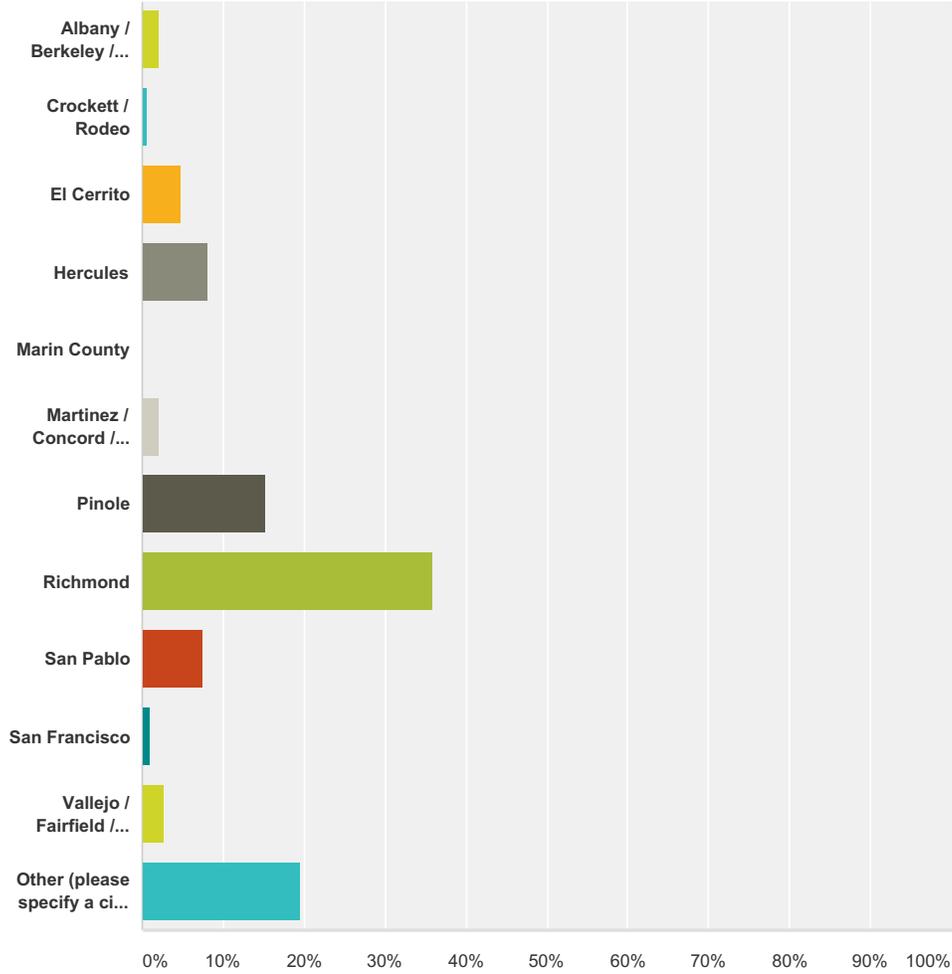
19. If you're interested in staying informed about the Study, please provide your contact information below:

Name: _____

Email address: _____

Q1 Where do you live?

Answered: 184 Skipped: 0



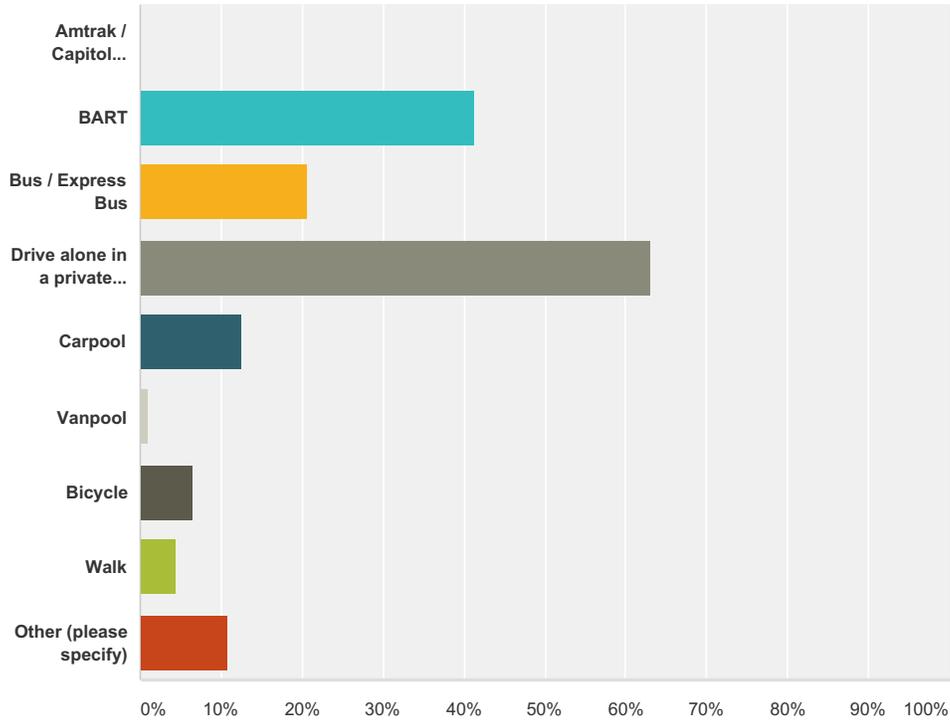
Answer Choices	Responses
Albany / Berkeley / Emeryville / Oakland	2.17% 4
Crockett / Rodeo	0.54% 1
El Cerrito	4.89% 9
Hercules	8.15% 15
Marin County	0.00% 0
Martinez / Concord / Walnut Creek / Pleasant Hill / Pittsburgh	2.17% 4
Pinole	15.22% 28
Richmond	35.87% 66
San Pablo	7.61% 14
San Francisco	1.09% 2
Vallejo / Fairfield / Benicia	2.72% 5
Other (please specify a city or location)	19.57% 36

WCCTAC Round 1 Survey (English)

Total		184
#	Other (please specify a city or location)	Date
1	El Sobrante	4/26/2016 9:24 AM
2	Danville	4/22/2016 5:48 PM
3	Tarle Hills	4/22/2016 11:04 AM
4	El Sobrante	4/20/2016 2:09 PM
5	American Canyon	4/16/2016 2:05 PM
6	Antioch	4/13/2016 5:17 PM
7	richmond el sobrante hills	4/13/2016 1:48 AM
8	El Sobrante	4/12/2016 6:01 PM
9	El Sobrante	4/11/2016 3:48 PM
10	El Sobrante	4/11/2016 12:41 PM
11	Richmond/El Sobrante	4/11/2016 7:37 AM
12	El Sobrante	4/11/2016 7:25 AM
13	El sobrante	4/11/2016 2:07 AM
14	El Sobrante	4/10/2016 7:46 PM
15	El Sobrante	4/10/2016 6:21 PM
16	Unincorporated Richmond, zip code 94803	4/10/2016 8:05 AM
17	El Sobrante	4/9/2016 8:02 PM
18	El Sobrante	4/9/2016 7:00 PM
19	El Sobrante	4/9/2016 6:48 PM
20	el sobrante	4/9/2016 4:46 PM
21	El Sobrante	4/9/2016 4:22 PM
22	El Sobrante	4/9/2016 4:01 PM
23	El Sobrante	4/9/2016 3:20 PM
24	El Sobrante	4/9/2016 2:54 PM
25	El Sobrante	4/9/2016 2:35 PM
26	El Sobrante	4/9/2016 9:03 AM
27	El Sobrante	4/9/2016 12:40 AM
28	El Sobrante	4/8/2016 8:39 PM
29	El Sobrante	4/8/2016 8:19 PM
30	El Sobrante	4/8/2016 5:58 PM
31	El Sobrante	4/8/2016 5:08 PM
32	El Sobrante	4/8/2016 3:56 PM
33	Richmond address, between San Pablo and Pinole	4/7/2016 9:59 PM
34	El Sobrante	4/7/2016 10:16 AM
35	East Richmond Heights	4/7/2016 8:41 AM
36	East Richmond Heights (unincorporated county adjacent to Richmond Heights)	4/6/2016 3:50 PM

Q2 How do you typically travel to work or school? (Check all that apply.)

Answered: 184 Skipped: 0



Answer Choices	Responses
Amtrak / Capitol Corridor	0.00% 0
BART	41.30% 76
Bus / Express Bus	20.65% 38
Drive alone in a private vehicle (for example, car or motorcycle)	63.04% 116
Carpool	12.50% 23
Vanpool	1.09% 2
Bicycle	6.52% 12
Walk	4.35% 8
Other (please specify)	10.87% 20
Total Respondents: 184	

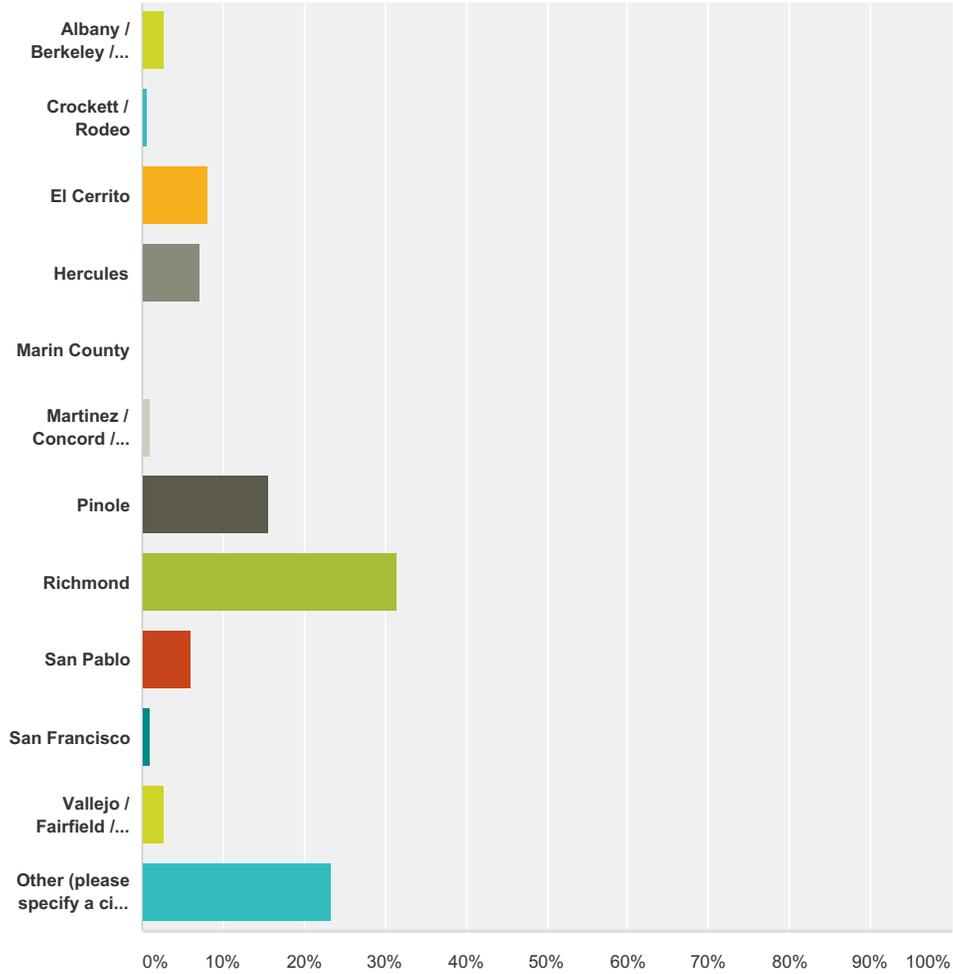
#	Other (please specify)	Date
1	ferry	4/28/2016 11:04 AM
2	na	4/22/2016 5:24 PM
3	NA	4/22/2016 5:14 PM
4	Retired	4/22/2016 1:20 PM
5	na	4/22/2016 1:08 PM
6	retired	4/22/2016 12:45 PM

WCCTAC Round 1 Survey (English)

7	Truck w/ tools	4/22/2016 12:17 PM
8	Shuttle	4/16/2016 2:05 PM
9	Work from home. I used to commute on BART	4/15/2016 12:52 PM
10	AC Transit	4/12/2016 6:01 PM
11	paratransit	4/11/2016 2:33 PM
12	Retired. Use BART to Oakland and Berkeley when possible.	4/10/2016 6:21 PM
13	Drive with family to work and school	4/9/2016 7:00 PM
14	retired	4/9/2016 6:41 PM
15	uber	4/9/2016 4:46 PM
16	I am retired. Use BART. Car for local errands.	4/9/2016 2:54 PM
17	High percentage of residents are retired--we need transit options too	4/9/2016 11:50 AM
18	Ferry	4/7/2016 10:28 PM
19	n/a	4/7/2016 10:50 AM
20	live/work	4/6/2016 2:04 PM

Q3 Where does your trip to work or school usually START?

Answered: 184 Skipped: 0



Answer Choices	Responses
Albany / Berkeley / Emeryville / Oakland	2.72% 5
Crockett / Rodeo	0.54% 1
El Cerrito	8.15% 15
Hercules	7.07% 13
Marin County	0.00% 0
Martinez / Concord / Walnut Creek / Pleasant Hill / Pittsburgh	1.09% 2
Pinole	15.76% 29
Richmond	31.52% 58
San Pablo	5.98% 11
San Francisco	1.09% 2
Vallejo / Fairfield / Benicia	2.72% 5

WCCTAC Round 1 Survey (English)

Other (please specify a city or location)	23.37%	43
Total		184

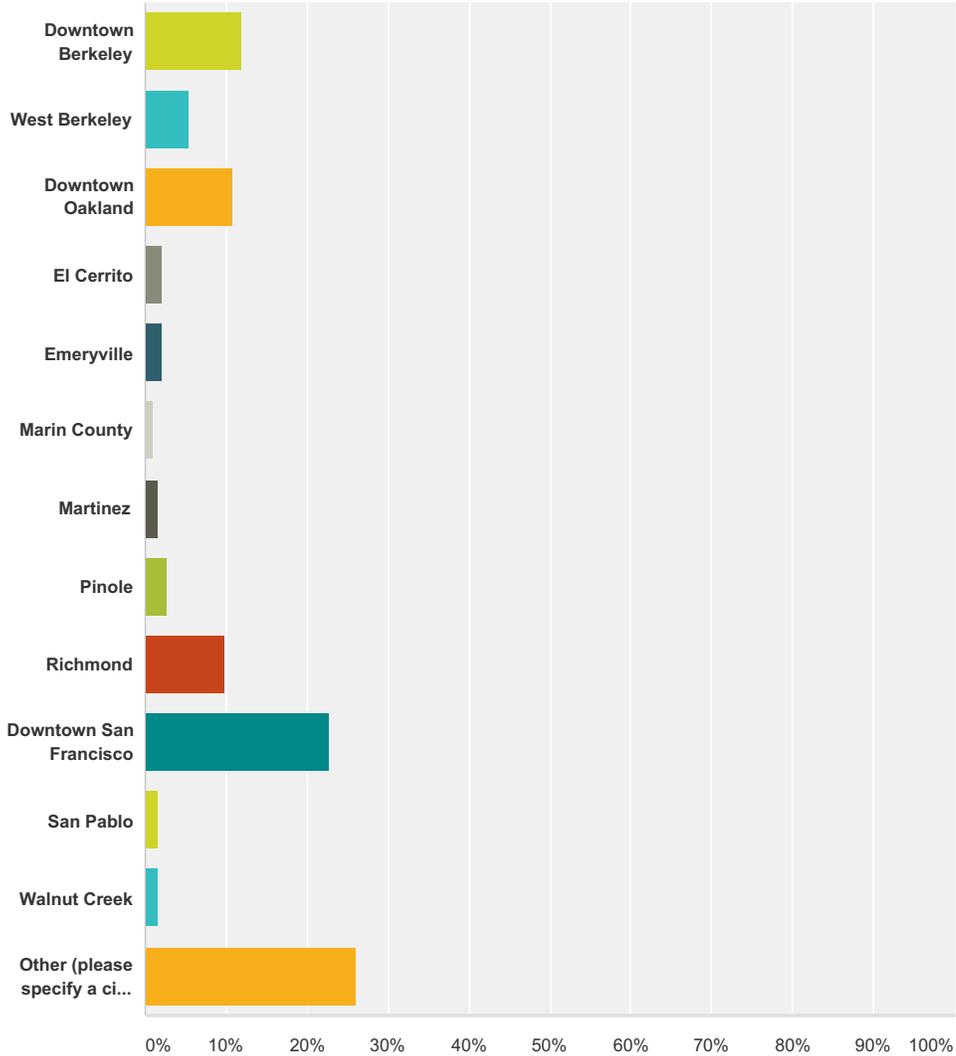
#	Other (please specify a city or location)	Date
1	El Sobrante	4/26/2016 9:24 AM
2	NA	4/22/2016 5:48 PM
3	na	4/22/2016 5:24 PM
4	NA	4/22/2016 5:14 PM
5	Retired	4/22/2016 1:20 PM
6	na	4/22/2016 1:08 PM
7	NA	4/22/2016 12:45 PM
8	Tarle Hills	4/22/2016 11:04 AM
9	El Sobrante Appian Way and Valley View	4/20/2016 2:09 PM
10	Hilltop Mall area	4/14/2016 7:06 AM
11	Antioch	4/13/2016 5:17 PM
12	orinda	4/13/2016 1:48 AM
13	Richmond transit center	4/12/2016 6:01 PM
14	El Sobrante	4/11/2016 3:48 PM
15	Richmond/El Sobrante	4/11/2016 7:37 AM
16	El Sobrante	4/11/2016 7:25 AM
17	El sobrante	4/11/2016 2:07 AM
18	El Sobrante	4/10/2016 7:46 PM
19	Unincorporate Richmond 94803	4/10/2016 8:05 AM
20	El Sobrante	4/10/2016 12:36 AM
21	El Sobrante	4/9/2016 8:02 PM
22	El sobrante	4/9/2016 7:00 PM
23	El Sobrante	4/9/2016 6:48 PM
24	el sobrante	4/9/2016 4:46 PM
25	El Sobrante	4/9/2016 4:22 PM
26	El Sobrante	4/9/2016 4:01 PM
27	El Sobrante	4/9/2016 3:20 PM
28	I am retired.	4/9/2016 2:54 PM
29	El Sobrante	4/9/2016 2:35 PM
30	High percentage of residents are retired--we need transit options too	4/9/2016 11:50 AM
31	El Sobrante	4/9/2016 9:03 AM
32	El Sobrante	4/9/2016 12:40 AM
33	El Sobrante	4/8/2016 8:39 PM
34	El Sobrante	4/8/2016 8:19 PM
35	El Sobrante	4/8/2016 5:58 PM
36	El Sobrante	4/8/2016 5:08 PM
37	El Sobrante	4/8/2016 3:56 PM
38	Home between San Pablo and Pinole	4/7/2016 9:59 PM
39	retired	4/7/2016 10:50 AM
40	El Sobrante	4/7/2016 10:16 AM

WCCTAC Round 1 Survey (English)

41	East Richmond Heights	4/7/2016 8:41 AM
42	East Richmond Heights	4/6/2016 3:50 PM
43	kitchen	4/6/2016 2:04 PM

Q4 Where does your trip to work or school usually END?

Answered: 184 Skipped: 0



Answer Choices	Responses
Downtown Berkeley	11.96% 22
West Berkeley	5.43% 10
Downtown Oakland	10.87% 20
El Cerrito	2.17% 4
Emeryville	2.17% 4
Marin County	1.09% 2
Martinez	1.63% 3
Pinole	2.72% 5
Richmond	9.78% 18

WCCTAC Round 1 Survey (English)

Downtown San Francisco	22.83%	42
San Pablo	1.63%	3
Walnut Creek	1.63%	3
Other (please specify a city or location)	26.09%	48
Total		184

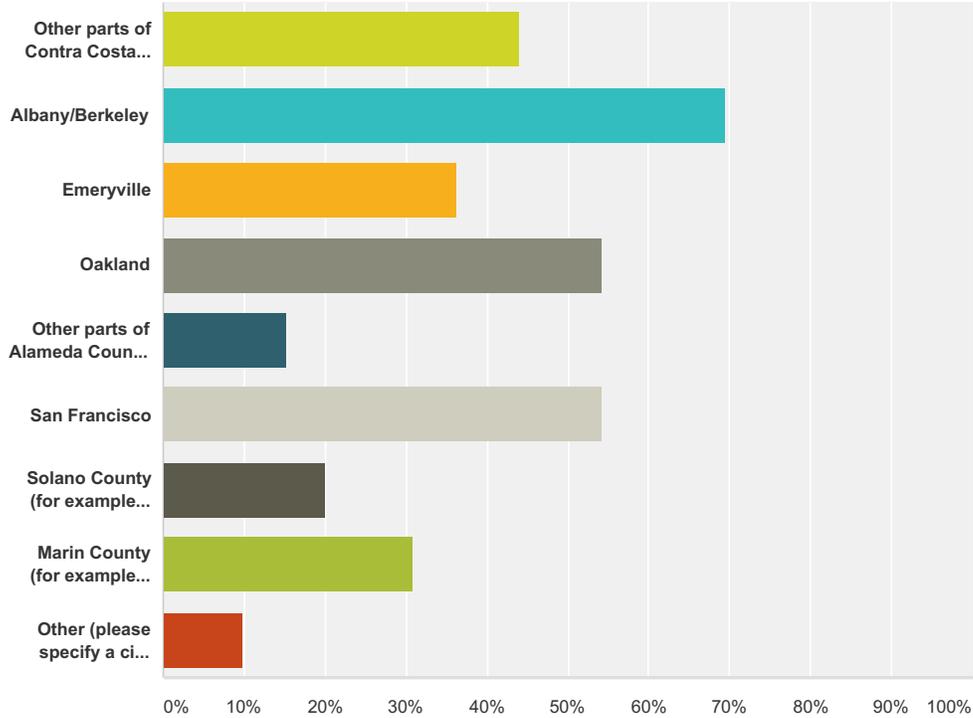
#	Other (please specify a city or location)	Date
1	Varies	4/22/2016 6:05 PM
2	NA	4/22/2016 5:48 PM
3	Varity	4/22/2016 5:35 PM
4	na	4/22/2016 5:24 PM
5	NA	4/22/2016 5:14 PM
6	Retired	4/22/2016 1:20 PM
7	na	4/22/2016 1:08 PM
8	NA	4/22/2016 12:45 PM
9	Redwood City	4/21/2016 3:45 PM
10	Fruitvale and MacArthur Blvds, Oakland	4/21/2016 12:59 PM
11	Santa Clara	4/18/2016 10:49 AM
12	Vallejo	4/16/2016 2:05 PM
13	Home. But I worked in Downtown San Francisco	4/15/2016 12:52 PM
14	Hercules	4/13/2016 5:17 PM
15	Pacifica	4/11/2016 11:30 PM
16	Moraga	4/11/2016 11:11 PM
17	san francisco & oakland	4/11/2016 3:21 PM
18	Oakland, one day in Pinole	4/11/2016 2:33 PM
19	San Leandro	4/11/2016 12:57 PM
20	San Ramon	4/11/2016 12:41 PM
21	rockridge oakland	4/10/2016 7:46 PM
22	Albany	4/10/2016 8:21 AM
23	Japantown, San Francisco	4/9/2016 9:40 PM
24	San Francisco UCSF	4/9/2016 7:00 PM
25	Orinda	4/9/2016 5:29 PM
26	el sobrante	4/9/2016 4:46 PM
27	I am retired.	4/9/2016 2:54 PM
28	Redwood City,CA	4/9/2016 2:35 PM
29	High percentage of residents are retired--we need transit options too	4/9/2016 11:50 AM
30	Orinda	4/9/2016 9:03 AM
31	San Jose	4/9/2016 12:40 AM
32	Novato	4/8/2016 8:19 PM
33	Concord	4/8/2016 3:56 PM
34	San Francisco - UCSF Parnassus Campus	4/8/2016 2:56 PM
35	Berkeley on Tu and Th; Union City on Mon and Wed	4/8/2016 9:32 AM
36	Various hospitals in the bay area	4/7/2016 9:59 PM

WCCTAC Round 1 Survey (English)

37	Lincoln and Macarthur in Oakland	4/7/2016 5:56 PM
38	Oakland	4/7/2016 3:33 PM
39	San Francisco (Civic Center)	4/7/2016 1:07 PM
40	San Francisco - Dogpatch, or San Rafael	4/7/2016 11:14 AM
41	retired	4/7/2016 10:50 AM
42	Concord	4/7/2016 9:43 AM
43	Concord	4/7/2016 8:45 AM
44	San Leandro	4/6/2016 6:31 PM
45	San Francisco Presidio	4/6/2016 6:19 PM
46	West Oakland	4/6/2016 6:02 PM
47	San Ramon	4/6/2016 5:40 PM
48	home office	4/6/2016 2:04 PM

Q5 When traveling outside West County (the towns between Crockett and El Cerrito), what areas do you most frequently visit? (Check all that apply.)

Answered: 184 Skipped: 0



Answer Choices	Responses
Other parts of Contra Costa County (for example, Martinez, Walnut Creek, Pleasant Hill, Pittsburg)	44.02% 81
Albany/Berkeley	69.57% 128
Emeryville	36.41% 67
Oakland	54.35% 100
Other parts of Alameda County (for example, San Leandro, Hayward, Livermore)	15.22% 28
San Francisco	54.35% 100
Solano County (for example, Vallejo, Fairfield, Benicia)	20.11% 37
Marin County (for example, San Rafael)	30.98% 57
Other (please specify a city or location)	9.78% 18
Total Respondents: 184	

#	Other (please specify a city or location)	Date
1	sacramento	4/22/2016 6:03 PM
2	NA	4/22/2016 5:48 PM
3	San Jose	4/22/2016 4:54 PM
4	San Jose	4/21/2016 6:35 PM

WCCTAC Round 1 Survey (English)

5	San Jose-Monterey	4/18/2016 10:54 AM
6	Santa Clara	4/18/2016 10:49 AM
7	San Mateo County: Daly City, San Bruno, San Mateo	4/15/2016 12:52 PM
8	San Mateo County	4/11/2016 11:30 PM
9	Pinole Hercules	4/11/2016 12:57 PM
10	Brentwood	4/11/2016 7:25 AM
11	Orinda	4/9/2016 5:29 PM
12	Old folks need transportation options when we cannot drive ourselves	4/9/2016 11:50 AM
13	Richmond	4/8/2016 3:58 PM
14	Stanford, Santa Rosa	4/7/2016 9:59 PM
15	Davis	4/7/2016 4:26 PM
16	San Jose	4/7/2016 10:30 AM
17	Menlo Park, CA; Manteca, CA; Sparks, NV;	4/7/2016 10:01 AM
18	El cerrito	4/7/2016 6:53 AM

WCCTAC Round 1 Survey (English)

Q6 What is the one place (city or location) that you travel to the most?

Answered: 184 Skipped: 0

#	Responses	Date
1	San Francisco	5/3/2016 3:54 PM
2	Vallejo to sf	4/28/2016 11:04 AM
3	Albany	4/26/2016 6:42 PM
4	San Francisco	4/26/2016 9:24 AM
5	Richmond, CA	4/25/2016 6:37 AM
6	na	4/22/2016 6:05 PM
7	san francisco	4/22/2016 6:03 PM
8	Menlo park	4/22/2016 5:57 PM
9	san rafael	4/22/2016 5:53 PM
10	El Cerrito	4/22/2016 5:48 PM
11	na	4/22/2016 5:43 PM
12	San Francisco	4/22/2016 5:35 PM
13	SF, Oakland	4/22/2016 5:29 PM
14	SF	4/22/2016 5:24 PM
15	Oakland	4/22/2016 5:19 PM
16	Pleasant Hill - Martinez	4/22/2016 5:14 PM
17	Richmond	4/22/2016 5:10 PM
18	Oakland	4/22/2016 5:02 PM
19	Berkely	4/22/2016 4:59 PM
20	Berkely	4/22/2016 4:54 PM
21	Oakland downtown	4/22/2016 4:51 PM
22	Berkely	4/22/2016 1:41 PM
23	Oakland	4/22/2016 1:20 PM
24	na	4/22/2016 1:08 PM
25	oakland	4/22/2016 12:45 PM
26	Oakland	4/22/2016 12:17 PM
27	N/A	4/22/2016 12:13 PM
28	Concord	4/22/2016 11:59 AM
29	SF	4/22/2016 11:48 AM
30	San Mateo County	4/22/2016 11:42 AM
31	San Francisco	4/22/2016 11:27 AM
32	Oakland - Downtown	4/22/2016 11:04 AM
33	San Francisco	4/21/2016 9:58 PM
34	San Francisco	4/21/2016 8:27 PM
35	Berkeley	4/21/2016 8:20 PM
36	Fairfield	4/21/2016 7:43 PM
37	Berkeley	4/21/2016 6:35 PM

WCCTAC Round 1 Survey (English)

38	Redwood City (for work)	4/21/2016 3:45 PM
39	Downtown SF (5x per week).	4/21/2016 3:43 PM
40	El Cerrito	4/21/2016 3:39 PM
41	Oakland	4/21/2016 12:59 PM
42	El Cerrito	4/20/2016 2:09 PM
43	Oakland	4/20/2016 1:11 PM
44	To Richmond for work.	4/19/2016 12:30 PM
45	Richmond	4/18/2016 6:37 PM
46	Albany	4/18/2016 2:37 PM
47	San Francisco	4/18/2016 2:09 PM
48	el cerrito	4/18/2016 2:01 PM
49	Richmond	4/18/2016 10:54 AM
50	Santa Clara	4/18/2016 10:49 AM
51	Oakland	4/18/2016 10:26 AM
52	El Cerrito	4/18/2016 9:58 AM
53	Del Norte BART	4/18/2016 9:31 AM
54	Pinole	4/17/2016 11:49 PM
55	San Francisco	4/17/2016 10:42 PM
56	Besides San Francisco during the work week, I travel a lot to the Walnut Creek area.	4/17/2016 5:54 PM
57	San Leandro	4/16/2016 2:05 PM
58	Oakland	4/16/2016 7:37 AM
59	El Cerrito	4/15/2016 8:01 PM
60	Daly City	4/15/2016 12:52 PM
61	Berkeley	4/14/2016 9:33 AM
62	Berkeley	4/14/2016 7:06 AM
63	San Francisco	4/13/2016 6:43 PM
64	Antioch	4/13/2016 5:17 PM
65	San Francisco	4/13/2016 1:48 AM
66	San Francisco	4/12/2016 6:01 PM
67	Richmond	4/12/2016 5:30 PM
68	berkeley	4/12/2016 9:07 AM
69	Pleasant Hill	4/12/2016 7:31 AM
70	Berkeley	4/12/2016 12:11 AM
71	Pacifica	4/11/2016 11:30 PM
72	albany	4/11/2016 11:30 PM
73	Martinez	4/11/2016 11:27 PM
74	Moraga	4/11/2016 11:11 PM
75	Walnut Creek	4/11/2016 10:55 PM
76	San Francisco	4/11/2016 5:21 PM
77	Berkeley and Oakland	4/11/2016 4:56 PM
78	Downtown San Francisco	4/11/2016 3:49 PM
79	San Francisco	4/11/2016 3:48 PM
80	san francisco	4/11/2016 3:21 PM

WCCTAC Round 1 Survey (English)

81	Lincoln Highlands	4/11/2016 2:33 PM
82	Berkeley.	4/11/2016 12:57 PM
83	San Ramon	4/11/2016 12:41 PM
84	Berkeley	4/11/2016 8:07 AM
85	San Francisco	4/11/2016 7:37 AM
86	Pleasant hill	4/11/2016 7:25 AM
87	Emeryville	4/11/2016 2:07 AM
88	Oakland	4/10/2016 10:07 PM
89	Oakland	4/10/2016 7:46 PM
90	Oakland/Berkeley	4/10/2016 6:21 PM
91	Albany	4/10/2016 9:58 AM
92	800 Buchanan St. Albany, CA	4/10/2016 8:21 AM
93	Orinda BART	4/10/2016 8:05 AM
94	Berkeley/El Cerrito	4/10/2016 7:27 AM
95	San Pablo	4/10/2016 12:36 AM
96	work in San Francisco, near Japantown	4/9/2016 9:40 PM
97	Downtown Oakland	4/9/2016 8:02 PM
98	San Francisco	4/9/2016 7:00 PM
99	Live Oak Park, Berkeley	4/9/2016 6:48 PM
100	Oakland	4/9/2016 6:41 PM
101	Downtown Oakland	4/9/2016 6:35 PM
102	Orinda	4/9/2016 5:29 PM
103	el sobrante library and raley's on san pablo dam r	4/9/2016 4:46 PM
104	Berkeley	4/9/2016 4:22 PM
105	SF	4/9/2016 4:15 PM
106	Berkeley	4/9/2016 4:10 PM
107	Berkeley	4/9/2016 4:01 PM
108	Walnut creek	4/9/2016 3:41 PM
109	Oakland	4/9/2016 3:20 PM
110	Pinole, Richmond	4/9/2016 2:54 PM
111	Redwood City,CA	4/9/2016 2:35 PM
112	Annie's Annuals in Richmond	4/9/2016 11:50 AM
113	Orinda	4/9/2016 9:03 AM
114	Berkeley	4/9/2016 6:41 AM
115	San Jose	4/9/2016 12:40 AM
116	West Marin	4/8/2016 11:42 PM
117	Berkeley	4/8/2016 10:10 PM
118	Berkeley	4/8/2016 8:56 PM
119	San Francisco	4/8/2016 8:41 PM
120	Downtown Oakland	4/8/2016 8:39 PM
121	Novato	4/8/2016 8:19 PM
122	Albany	4/8/2016 7:29 PM
123	Oakland	4/8/2016 7:19 PM

WCCTAC Round 1 Survey (English)

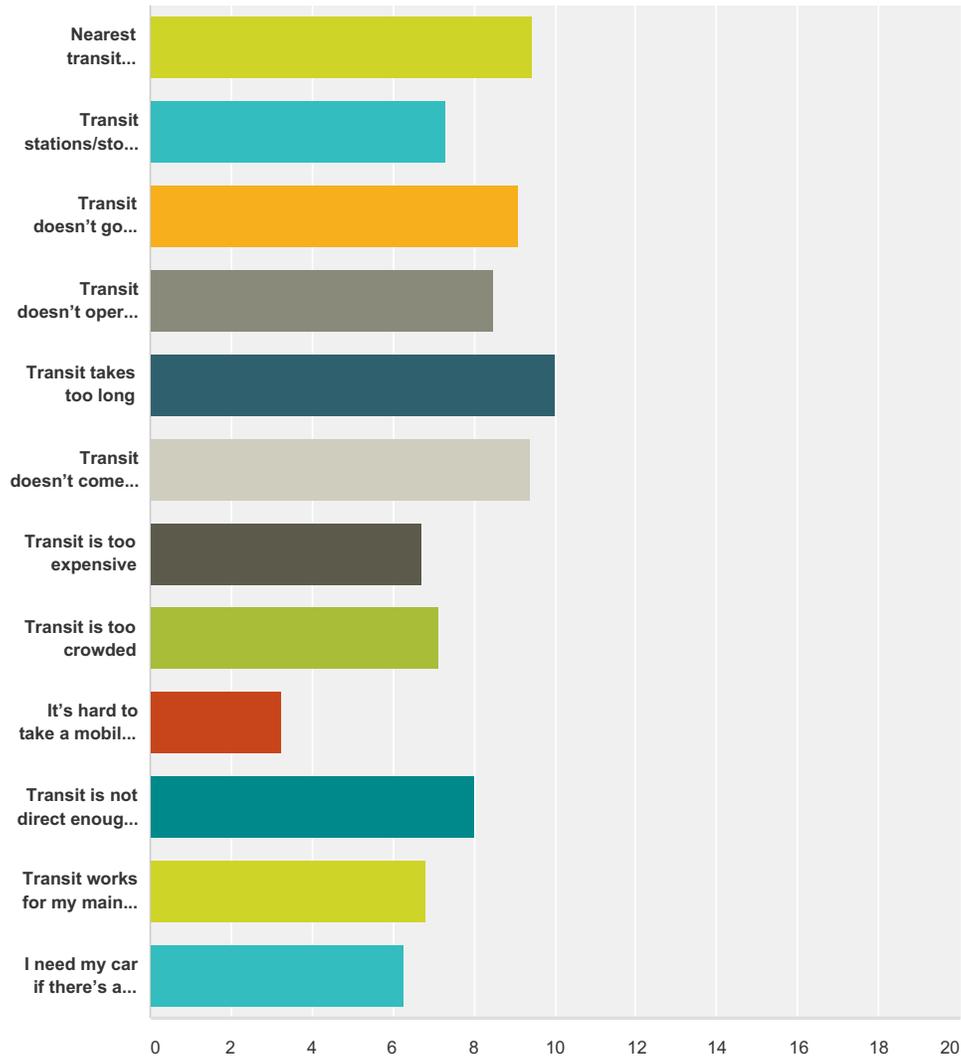
124	San Francisco	4/8/2016 7:14 PM
125	point richmond	4/8/2016 6:54 PM
126	Oakland	4/8/2016 6:00 PM
127	Martinez	4/8/2016 5:58 PM
128	Berkeley	4/8/2016 5:27 PM
129	Downtown San Francisco	4/8/2016 5:08 PM
130	SF	4/8/2016 4:03 PM
131	Berkeley	4/8/2016 3:58 PM
132	Other than work, San Francisco	4/8/2016 3:56 PM
133	Pinole	4/8/2016 3:52 PM
134	San Francisco	4/8/2016 2:56 PM
135	Berkeley	4/8/2016 10:23 AM
136	Berkeley	4/8/2016 9:32 AM
137	san francisco	4/7/2016 11:05 PM
138	San Francisco	4/7/2016 10:28 PM
139	SF	4/7/2016 10:11 PM
140	Oakland, Berkeley	4/7/2016 9:59 PM
141	Berkeley/Oakland	4/7/2016 9:21 PM
142	Berkeley	4/7/2016 7:53 PM
143	San Francisco	4/7/2016 7:48 PM
144	Job in Emeryville	4/7/2016 7:10 PM
145	Oakland	4/7/2016 5:56 PM
146	Davis	4/7/2016 4:26 PM
147	Oakland	4/7/2016 4:08 PM
148	Oakland	4/7/2016 3:33 PM
149	Berkeley	4/7/2016 3:00 PM
150	San Francisco	4/7/2016 1:07 PM
151	berkeley	4/7/2016 12:21 PM
152	San Francisco & Oakland	4/7/2016 11:56 AM
153	San Rafael	4/7/2016 11:14 AM
154	san rafael	4/7/2016 10:50 AM
155	Barcelona	4/7/2016 10:30 AM
156	Concord, Alameda, San Leandro	4/7/2016 10:16 AM
157	Menlo Park	4/7/2016 10:01 AM
158	Berkeley	4/7/2016 9:53 AM
159	Concord	4/7/2016 9:43 AM
160	San Francisco	4/7/2016 9:21 AM
161	Emeryville	4/7/2016 9:07 AM
162	Downtown Oakland	4/7/2016 9:02 AM
163	Richmond	4/7/2016 8:52 AM
164	Concord	4/7/2016 8:45 AM
165	Berkeley	4/7/2016 8:41 AM
166	Oakland	4/7/2016 8:35 AM

WCCTAC Round 1 Survey (English)

167	Concord, for county meetings (CSB?EOC?PC) except for work which is in Berkeley	4/7/2016 8:24 AM
168	Berkeley	4/7/2016 6:53 AM
169	San Francisco (work)	4/7/2016 6:31 AM
170	Berkeley	4/7/2016 5:53 AM
171	West Berkeley	4/7/2016 2:35 AM
172	Travel to work every work day from Hilltop mall area to LBNL (near downtown Berkeley)	4/6/2016 9:47 PM
173	Walnut Creek	4/6/2016 7:37 PM
174	San Leandro	4/6/2016 6:31 PM
175	San Francisco Presidio	4/6/2016 6:19 PM
176	West Oakland	4/6/2016 6:02 PM
177	San Ramon	4/6/2016 5:40 PM
178	Berkeley	4/6/2016 4:22 PM
179	Oakland	4/6/2016 3:50 PM
180	San Francisco	4/6/2016 2:39 PM
181	Berkeley	4/6/2016 2:04 PM
182	Sun Valley Mall	4/6/2016 7:56 AM
183	Berkeley	4/6/2016 12:04 AM
184	San Francisco	4/5/2016 5:27 PM

Q7 What are your biggest challenges in using public transit to get to or from the place in Question #6? (Mark a 1 by your biggest challenge, a 2 by your next biggest challenge, etc.)

Answered: 177 Skipped: 7



	1	2	3	4	5	6	7	8	9	10	11	12	Total	Score
Nearest transit station/stop is too far to walk/bike to	47.57% 49	9.71% 10	7.77% 8	7.77% 8	1.94% 2	4.85% 5	2.91% 3	2.91% 3	3.88% 4	3.88% 4	3.88% 4	2.91% 3	103	9.45
Transit stations/stops or other facilities are inadequate or unsafe	9.46% 7	17.57% 13	6.76% 5	9.46% 7	14.86% 11	4.05% 3	5.41% 4	4.05% 3	4.05% 3	13.51% 10	2.70% 2	8.11% 6	74	7.30

WCCTAC Round 1 Survey (English)

Transit doesn't go where I need it to go	26.80% 26	18.56% 18	12.37% 12	8.25% 8	4.12% 4	10.31% 10	6.19% 6	4.12% 4	5.15% 5	0.00% 0	1.03% 1	3.09% 3	97	9.12
Transit doesn't operate when I need it	6.67% 5	18.67% 14	14.67% 11	22.67% 17	8.00% 6	9.33% 7	6.67% 5	2.67% 2	2.67% 2	4.00% 3	2.67% 2	1.33% 1	75	8.48
Transit takes too long	28.57% 30	21.90% 23	16.19% 17	9.52% 10	12.38% 13	6.67% 7	2.86% 3	0.00% 0	0.95% 1	0.95% 1	0.00% 0	0.00% 0	105	10.01
Transit doesn't come often enough	15.05% 14	25.81% 24	19.35% 18	8.60% 8	9.68% 9	9.68% 9	4.30% 4	5.38% 5	0.00% 0	2.15% 2	0.00% 0	0.00% 0	93	9.40
Transit is too expensive	4.41% 3	10.29% 7	14.71% 10	2.94% 2	8.82% 6	8.82% 6	14.71% 10	8.82% 6	5.88% 4	5.88% 4	11.76% 8	2.94% 2	68	6.72
Transit is too crowded	15.00% 12	10.00% 8	10.00% 8	8.75% 7	3.75% 3	3.75% 3	8.75% 7	10.00% 8	10.00% 8	8.75% 7	10.00% 8	1.25% 1	80	7.15
It's hard to take a mobility device or stroller onboard	1.75% 1	3.51% 2	1.75% 1	1.75% 1	3.51% 2	1.75% 1	0.00% 0	3.51% 2	19.30% 11	12.28% 7	10.53% 6	40.35% 23	57	3.26
Transit is not direct enough or there are too many transfers	10.31% 10	17.53% 17	19.59% 19	10.31% 10	5.15% 5	4.12% 4	4.12% 4	7.22% 7	5.15% 5	12.37% 12	3.09% 3	1.03% 1	97	8.01
Transit works for my main trip but doesn't let me continue on to another destination easily	6.41% 5	6.41% 5	14.10% 11	11.54% 9	10.26% 8	5.13% 4	10.26% 8	7.69% 6	3.85% 3	7.69% 6	14.10% 11	2.56% 2	78	6.79
I need my car if there's an emergency during the day	12.33% 9	8.22% 6	8.22% 6	4.11% 3	8.22% 6	5.48% 4	4.11% 3	10.96% 8	9.59% 7	2.74% 2	10.96% 8	15.07% 11	73	6.25

WCCTAC Round 1 Survey (English)

Q8 Do you have any other suggestions for improving your commute in West County?

Answered: 112 Skipped: 72

#	Responses	Date
1	Extend Bart to Pinole	5/3/2016 3:54 PM
2	Extend BART along San Pablo Blvd to Crockett from Richmond/Del Norte with several parking lots similar to all other Bay area cities. That would resolve the problems and is the obvious, equitable solution.	4/26/2016 6:42 PM
3	We need Bart closer to Hilltop and Pinole. El Cerrito and Richmond stations are too far and I-80 is congested and takes a long time to get to these stations.	4/26/2016 9:24 AM
4	Extend BART through west county from Richmond to Martinez	4/22/2016 6:03 PM
5	enforced non smoking areas	4/22/2016 5:53 PM
6	Busses need to show up on time.	4/22/2016 5:48 PM
7	more bus svc	4/22/2016 5:29 PM
8	Bike Lanes	4/22/2016 5:10 PM
9	More bus stops on Appian way (on the Safeway side)	4/22/2016 5:02 PM
10	Commuter fares on capitol corridor	4/22/2016 1:41 PM
11	No convenient transit to central county from west county	4/22/2016 1:20 PM
12	make it easy to get around town	4/22/2016 12:45 PM
13	More or longer buses	4/22/2016 12:17 PM
14	More buses to provide more for seniors	4/22/2016 11:59 AM
15	On time! Buses always late	4/22/2016 11:48 AM
16	Connect Bart to Hercules and Bart Station	4/22/2016 11:42 AM
17	BART	4/21/2016 9:58 PM
18	Start building the wbart extension	4/21/2016 8:27 PM
19	Adding BART to Pinole/Hilltop Mall/Hercules and in the south bay in Downtown San Jose and San Jose Intl.	4/21/2016 6:35 PM
20	Bart extensions in the East Bay (further North) would be great! Would also love Bart extensions south on the Peninsula.	4/21/2016 3:45 PM
21	BART NEEDS to be extended passed Richmond into the Hilltop, Pinole & Hercules area. It just makes sense.	4/21/2016 3:43 PM
22	The buses on Appian Way to San Pablo Ave do not come often enough and they are not on time. Takes me 2 hours to get from El Sobrante to El Cerrito. I don't own a car so it is very difficult to get to work for such a short distance, about 9 miles. Two hours is way too long, both ways equals 4 hours on transit.	4/20/2016 2:09 PM
23	I like the plan's Alternative 1, but only if the buses will have a dedicated lane on the freeway. The HOV lane is no faster than mixed-use lanes during the morning. So there would be no time saving benefit to taking the express bus compared to driving. I would only take transit if it's equal to or faster than driving.	4/20/2016 1:11 PM
24	To reduce congested freeways, increase travel efficiency and transition to greater greener mass transportation I envision a partnership with CalTrans, BART and Hyperloop technology. Expand BART along the freeway to Sacramento, San Jose and San Francisco.	4/19/2016 12:30 PM
25	DECREASE the activity at El Cerrito Del Norte. There is too much traffic going there in the morning and inadequate parking.	4/18/2016 2:01 PM
26	More frequent, smaller busses or a public version of UBER/LYFT.	4/18/2016 10:54 AM
27	Fix and expand the roads we have. Use the gasoline tax for the roads. The use of these tax funds have been a lie and theft.	4/18/2016 10:49 AM
28	Extend BART to Pinole/Hercules. I will not ride a bus.	4/18/2016 10:26 AM
29	Use WestCat Lynx or carpool for SF commute. We need an early AM Lynx stop near the newer neighborhoods at John Muir or Sycamore, so I wouldn't need to drive, then park at Hercules Transit Center. BART at Hercules would be great for SF weekend trips!	4/18/2016 9:58 AM

WCCTAC Round 1 Survey (English)

30	For the commute hours to/from San Francisco, I would like to suggest that the Lynx and AC Transit Buses use an alternative route of Hwy. 580 and connect to the Richmond Parkway then to I-80 to avoid extremely heavy traffic. This alternative route may be a few extra miles, but buses would be traveling at the speed limit instead of crawling along I-80. Thank you.	4/17/2016 5:54 PM
31	I think my commute would be easier if your organization reached out to SolTrans transportation so the connections fit better and give them some pointers on what a local bus transportation should provide.	4/16/2016 2:05 PM
32	Would love to have a direct bus to downtown Oakland from the hilltop transit center.	4/16/2016 7:37 AM
33	More links to local areas and to transportation hubs like BART. Even better--a BART station in Pinole and/or Hercules!	4/15/2016 12:52 PM
34	Run the buses that travel on I-80 more frequently during commute times because heavy freeway traffic often makes buses late & undependable and that is extremely annoying. HOV lanes should only be used for multi-passenger vehicles. No 1-2 passenger person hybrids should be allowed to use these carpool lanes at all!	4/14/2016 9:33 AM
35	Establish BART station at Hilltop Mall. The area is being renovated to include additional affordable housing for about 5000 people. Nearest BART station in Richmond is not safe and Del Norte station parking is nearly always full.	4/14/2016 7:06 AM
36	Extend Bart to Carquinaz Bridge	4/13/2016 6:43 PM
37	Maybe restore the bus that goes to Orinda from San Pablo Dam road?	4/12/2016 6:01 PM
38	-Allow ordering of 31-Day Lynx passes online with a credit card. I cannot use a transit benefit because they only allow debit cards. Also, the mail-in-a-check method is very archaic, and takes too long. -Real-time updates for Lynx status. It's really frustrating when you are at the stop and the bus isn't there, and you have no idea what is going on. (It doesn't happen often.)	4/12/2016 7:31 AM
39	Later hours for the buses in Crockett. More frequent weekend service. Direct bus service from Crockett to BART.	4/11/2016 11:30 PM
40	extend bart to San Pablo increase parking at el cerrito del norte and richmond stations	4/11/2016 11:30 PM
41	I would be delighted to take the bus to Martinez from Richmond, but it takes way too long, and because of that I have to leave earlier than is at all convenient.	4/11/2016 11:27 PM
42	I would love to see an extension of Bart or the ferry.	4/11/2016 11:11 PM
43	Need bus again between El Sobrante and Orinda BART station.	4/11/2016 10:55 PM
44	Put in a bus from the El Sobrante area to Orinda BART.	4/11/2016 5:21 PM
45	BRING BART UP THE I-80 corridor!	4/11/2016 4:56 PM
46	Provide service between El Sobrante and Orinda BART station	4/11/2016 3:48 PM
47	More and free parking at BART. i do not work 9am-5pm so finding parking at 11:00am is ridiculous. And the parking fee \$3:00 is absurd when you factor in the cost of the ride.	4/11/2016 3:21 PM
48	Contra costa needs improved routes to Bart Stops. it is cheaper and more comfortable and more convenient to drive my car, pay for gas, and pay for parking than using public transportation. While I lived in NYC, the opposite was true - travel in NYC is cheap, flat rate (not based on distance), frequent, very very widespread, and it ran 24 hours a day. Why would I take a bus or bart somewhere late if I know the train or bus stops working and I can't get back. Our transportation system is expensive for the poor and inconvenient and unrealistic for the middle clas.	4/11/2016 12:57 PM
49	Parking at Orinda Bart has become unbearable. The wait list to obtain a reserved parking space is several months; even as much as a year. You must be at Bart before 7am, PDT to get a parking space. This is real problem if you do not need to commute until later. The added cost of parking fees to the already high rates to ride Bart make other means of commuting more competitive and reasonable (i.e., corporate vanpool or driving your own vehicle). Bart to SF only gets worse when there is a Giants Home game. Best to work remotely at that point. Why is that you can purchase a transit ticket in DC, go all over the city and into Virginia for half the cost of a BART ticket from Orinda to SF for one day? And the DC system is more reliable. Something is wrong with that picture.	4/11/2016 12:41 PM
50	Need more parking spaces at the transit stations such as the Richmond Parkway Transit Station. Having text updates to which parking lots are filled would be very helpful. Also, having a bus or smaller sized bus during commute hours from the BART station in Orinda to Richmond/El Sobrante area would be great and/or traveled from the Richmond Parkway to Richmond/El Sobrante.	4/11/2016 7:37 AM
51	Bring back the 74 bus from el Sobrante to Orinda	4/11/2016 7:25 AM
52	Badly need BART all the way till Hercules and allow free extended BART bus service for people from vallejo and further.. need to reduce car on i80. Improve san pablo dam road as connection between i80 and 24 hwy	4/11/2016 2:07 AM
53	Barrett Avenue in Richmond-- connecting BART to San Pablo Ave and Hwy I-80 should go back to 2 car lanes, and put the bike lanes on Macdonald Ave. Barrett is now too congested.	4/10/2016 10:07 PM
54	For El Sobrante, bring back the 74 bus to the Orinda BART	4/10/2016 7:46 PM
55	More parking at BART stations	4/10/2016 6:21 PM
56	Shuttle service to orinda Bart to relieve congestion on San Pablo dam rd	4/10/2016 8:05 AM

WCCTAC Round 1 Survey (English)

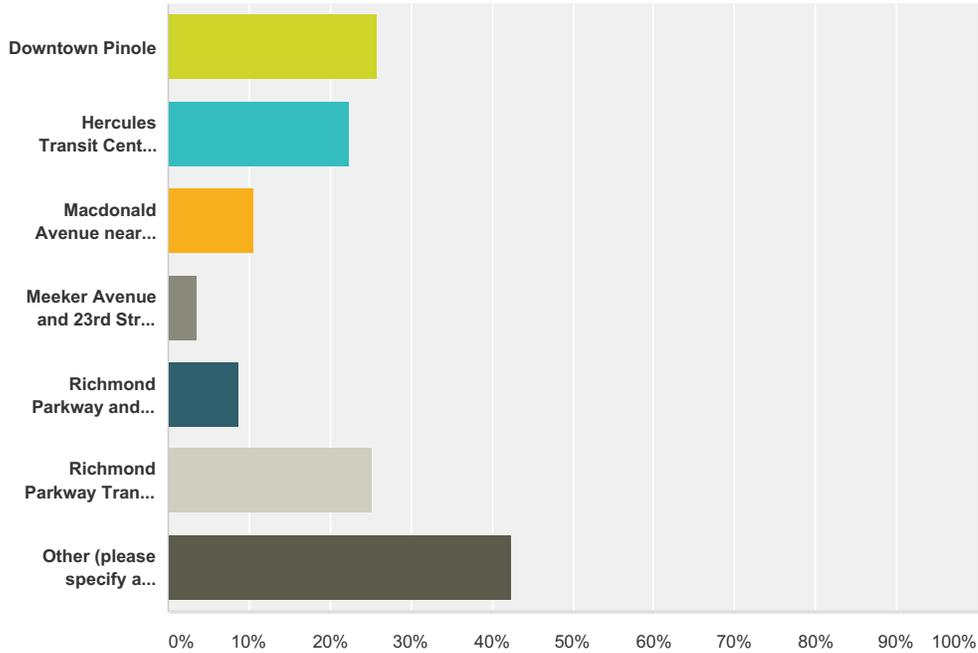
57	Add more bus trips during commute hours; traffic makes bus departure times unreliable. Run WestCat & AC transit commute buses from Hercules, Richmond on I-80 to Emeryville. Do not allow any vehicles with fewer than 3 passengers to use the HOV lane during commute times.	4/10/2016 7:27 AM
58	Less expansive	4/9/2016 7:00 PM
59	Bus from El Sobrante to San Pablo Reservoir (stop) and Orinda. It used to be an easy connect to BART. Now we have to go through town and make transfers. I'm sure you'd get ridership if it stopped at Lakeridge Gym, Kennedy Grove Park, San Pablo Dam, then Orinda.	4/9/2016 6:48 PM
60	Better road conditions.	4/9/2016 6:41 PM
61	Provide regular buses that run from El Sobrante to downtown Berkeley.	4/9/2016 4:22 PM
62	The diamond lane on West bound 80 is too slow for the bus. Get pollution free cars out (they don't relieve crowding) and better enforcement.	4/9/2016 4:15 PM
63	More Bart stops. Better Bart - bus connections.	4/9/2016 4:10 PM
64	Have a bus that goes down San Pablo Dam Road to the Orinda Bart!	4/9/2016 3:20 PM
65	Fully and strictly ENFORCE all existing traffic rules, by giving out strict financial fees (hitting violators right were it hurts,the pocket.	4/9/2016 2:35 PM
66	Work out a system that runs mid-day too for people who do not commute--it's probably at least 40% of population that is too young or old, handicapped, can't afford a car, can't afford gas, etc	4/9/2016 11:50 AM
67	ease congestion on san Pablo dam road by restoring the bus line to Orinda Bart	4/9/2016 9:03 AM
68	Dump Trump	4/9/2016 12:40 AM
69	Build a Bart line through to San Pablo to ease traffic on San Panlo Ave and add another line to Rodeo to reduce traffic on I80	4/8/2016 11:42 PM
70	We need a more direct transit to SF where most commuters work. And these direct transit be made available throughout the day and not just during rush hours. It's too time consuming and expensive to keep on transferring different busses and bart to just get to work.	4/8/2016 8:41 PM
71	You should turn the HOV lane on 80 into a rapid bus only lane and have platform stations accessible from existing overpasses. Turn the second lane into HOV and all single occupancy vehicles would have to squeeze into fewer lanes, temporarily causing more congestion but eventually motivating them to also take the rapid bus or carpool.	4/8/2016 8:39 PM
72	A direct line for commuting from El Sobrante to Marin would be amazing. Vanpool or large bus would be great.	4/8/2016 8:19 PM
73	We need a ferry terminal in Hercules and a Bart extension to Hercules.	4/8/2016 7:29 PM
74	BART needs more stations in west CC county.	4/8/2016 7:14 PM
75	More bus routs to Orinda BART station.	4/8/2016 5:58 PM
76	More direct bus service, with reduced travel time (compared to private car). Give transit priority over cars (because I would prefer using transit over driving myself, but it is not always time competitive).	4/8/2016 5:27 PM
77	We need BART extended north to Pinole, Hercules, etc. El Cerrito Del Norte is the busiest station because people travel from all over west county (and Vallejo) to take BART. We also need an easier way to get to BART from El Sobrante -- please bring back the AC Transit bus between El Sobrante and Orinda BART station!	4/8/2016 5:08 PM
78	Please restore the bus from El Sobrante to Orinda. Not having the bus has resulted in this full-time working Mom spending lots of time driving in circles to drop off/pick up one child going to school in Orinda and one going to school in SF. Because of no bus, I have to use my car for myself and for family members.	4/8/2016 4:03 PM
79	Rapid bus stop nearer to City Hall	4/8/2016 3:58 PM
80	Extend BART	4/8/2016 3:56 PM
81	The carpool lane gets too congested. There should be Casual Carpool, or some other REALLY good and convenient carpool system. BART is way too crowded and unreliable.	4/8/2016 3:52 PM
82	I would like to bike, but I don't feel safe, especially in El Sobrante. I'd like to see a rapid bus system in place in the 94803 area to get people to BART.	4/8/2016 2:56 PM
83	AC route 72M passes about 300' from our house in Point Richmond. I could use it to get to delNorte BART but I never have. It takes me about 10 minutes to drive to delNorte and \$3 to park. But, that is SO MUCH more convenient than riding the 72M. Maybe if the 72M was more often available.....??	4/8/2016 9:32 AM
84	extend bart to hilltop	4/7/2016 11:05 PM
85	Continue the Bart train to Vallejo	4/7/2016 10:11 PM
86	I would prefer a system similar to TriMet in Portland, OR. Its seamless, only costs \$5.00 to ride the rails all day; throughout the city. A great alternative to expensive and less than reliable Bart.	4/7/2016 9:21 PM

WCCTAC Round 1 Survey (English)

87	The transbay bus is my primary use of transit to and from work in SF. It would be awesome if there were more areas where a lane was dedicated to the commuter buses, like how there is a bus lane to bypass the bridge toll. Just a thought.	4/7/2016 7:48 PM
88	More and better (separated, better pavement, calmed traffic) bike facilities east of the I-80	4/7/2016 7:10 PM
89	extend the BART line through Richmond to San Pablo, Hilltop Mall, and Pinole!	4/7/2016 4:26 PM
90	Some ACTransit Drivers need to learn anger management, customer service and no driving and talking on cell phones. Also waiting a 1/2 hour waiting for 72M that doesn't come annoying. Don't like Richmond BART at night.	4/7/2016 3:00 PM
91	The only solution is a I 80 bart extension. Bring it on.	4/7/2016 1:07 PM
92	Invest in BART and keep the stations *CLEAN*. Go to another countries metro and realize we're about 50 years behind the modern age...	4/7/2016 11:56 AM
93	more public transit, tho I don't commute	4/7/2016 10:50 AM
94	No. Too many people because of (temporary) local booming economy. It is what it is.	4/7/2016 10:30 AM
95	Merge WestCat and AC TRansit into one bus agency in Alameda and Contra Costa bus system.	4/7/2016 10:01 AM
96	Direct bus/streetcar from Marina bay to Bart station.	4/7/2016 9:21 AM
97	Extending Bart out to Hilltop	4/7/2016 9:07 AM
98	Making it direct and time efficient.	4/7/2016 8:52 AM
99	BART is good for: some trips to SF (to destinations close to stations) the airports (SFO, OAK). I don't commute by BART so no feedback on that aspect of it.	4/7/2016 8:41 AM
100	I drive my car from home to BART to commute to work. It would be great if there were a little bus that came to my neighborhood that went to and from BART. I could take the regular AC transit bus but it doesn't run frequently enough.	4/7/2016 8:35 AM
101	#2-4) To get to Concord from Richmond one has to go all the way to MacArther then back to Concord--time consuming and expensive, BART should run Richmond/San Pablo/Pinole/ Hercules/Martinez/Pleasant Hill/Concord/Bay Point and on out to Brentwood; #5) Sunday mornings I have to be AT WORK by 8AM, so BART is not an option.	4/7/2016 8:24 AM
102	Need better access to BART; Ferry would be important to set up given we live in earthquake country.	4/7/2016 6:31 AM
103	We need a bus that comes to residential area on water in Pt. Richmond	4/7/2016 5:53 AM
104	I live near hilltop mall so have a BART station near hilltop mall would be the best so that I can walk to BART and then go to my work in Berkeley or any other destination (like san francisco, oakland, or san jose) quickly/conveniently. In addition, I think that having a BART station at hilltop mall would greatly improve the malls value to the community, has lots of space for parking, and would greatly improve traffic down the highway 80 corridor.	4/6/2016 9:47 PM
105	Build BART to Hercules to get traffic off 80. 80 is too congested because of too few lanes at 80 580 880 split back up traffic pasr Carlson.	4/6/2016 6:31 PM
106	Add more frequent service so that people who live in Richmond Marina bay community don't have to rely on car transport. We're so isolated.	4/6/2016 6:19 PM
107	Safety on the Ohlone Greenway! Even though we're close to Del Norte BART station, many of my neighbors drive instead because they are so likely to get mugged or attacked on the greenway that goes to BART.	4/6/2016 6:02 PM
108	Offer a direct bus from San Pablo/Richmond to San Ramon (Bishop Ranch areas) and back. I would be willing to pay up to \$10.00/day for that service.	4/6/2016 5:40 PM
109	the walk from freeway east on cutting toward del norte is unpleasant and unsafe more policing of drivers at crosswalks, there is no regard for pedestrians in Richmond and El Cerrito at all but all kinds of ticketing of drivers in commuter lanes while peds are trying to make safe crossings	4/6/2016 4:22 PM
110	Running a bus to/from East Richmond Heights and Del Norte BART during commute hours would be awesome. Maybe every half hour or so.	4/6/2016 3:50 PM
111	72Rapid. CTP 2040 says to copy Wilshire Rapid. Agree. AC wants to turn 72R into local N of MacDonald. Crazy, nuts, bad idea given brand. Plus get it back to 10 minute headway (or 8).	4/6/2016 2:04 PM
112	We need a sidewalk from the Hercules transit center into Rodeo.. That street is way to dangerous without one. I dont like to walk it and i certainly would not let my child either. That dangerous walk makes public transportation a non-option for my family.. i am right on the other side of highway 4 walking past Valley Bible church	4/6/2016 7:56 AM

Q9 Express Buses usually operate on the freeway and on a faster schedule by not making as many stops as other bus services. Would you consider taking an Express Bus if it STARTED in (check all that apply):

Answered: 170 Skipped: 14



Answer Choices	Responses
Downtown Pinole	25.88% 44
Hercules Transit Center near I-80	22.35% 38
Macdonald Avenue near I-80	10.59% 18
Meeker Avenue and 23rd Street near I-580 in Richmond	3.53% 6
Richmond Parkway and Canal Boulevard near I-580	8.82% 15
Richmond Parkway Transit Center near I-80	25.29% 43
Other (please specify a location)	42.35% 72
Total Respondents: 170	

#	Other (please specify a location)	Date
1	Vallejo	4/28/2016 11:08 AM
2	na	4/22/2016 6:05 PM
3	na	4/22/2016 6:03 PM
4	na	4/22/2016 5:59 PM
5	na	4/22/2016 5:53 PM
6	Tara Hills	4/22/2016 5:11 PM

WCCTAC Round 1 Survey (English)

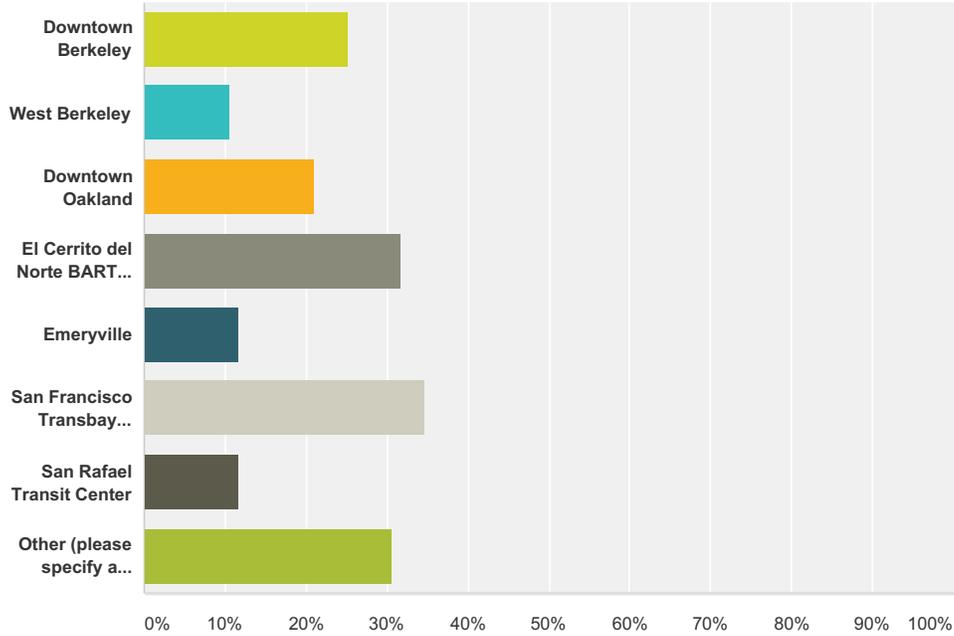
7	Lucky/Safeway Plaza	4/22/2016 5:04 PM
8	san pablo civic center	4/22/2016 1:21 PM
9	na	4/22/2016 12:46 PM
10	No, I80 HOV is also bumper to bumper	4/21/2016 10:00 PM
11	Hilltop Mall	4/21/2016 8:31 PM
12	Closer to central El Sobrante	4/20/2016 2:17 PM
13	Appian, Hilltop Drive or San Pablo Dam Road	4/20/2016 1:13 PM
14	If I were to use public transportation I'd prefer an express bus for longer local trips if it were quicker and no more expensive than BART.	4/19/2016 4:14 PM
15	need service during the day	4/18/2016 2:03 PM
16	El Sobrante	4/18/2016 10:53 AM
17	No, I do not want to ride a bus	4/18/2016 10:29 AM
18	n/a	4/16/2016 2:24 PM
19	Point Richmond	4/15/2016 8:08 PM
20	Problem is parking fills up by 6:30 a.m!	4/15/2016 12:54 PM
21	No would not take bus	4/14/2016 7:11 AM
22	Pinole Vista shopping center	4/13/2016 6:50 PM
23	richmond el sobrante hills	4/13/2016 1:50 AM
24	Valley view road, San Pablo Dam road	4/12/2016 6:05 PM
25	Pacheco Transit Center	4/12/2016 7:33 AM
26	Hercules Transit Center	4/11/2016 11:38 PM
27	no	4/11/2016 11:32 PM
28	El Sobrante	4/11/2016 5:25 PM
29	Near San Pablo Dam Road and I-80	4/11/2016 3:52 PM
30	No	4/11/2016 3:50 PM
31	san pablo, some where that has parking	4/11/2016 3:24 PM
32	El Sobrante	4/11/2016 7:28 AM
33	Need safe parking	4/11/2016 2:10 AM
34	no	4/10/2016 10:11 PM
35	San Pablo dam rd & Castro ranch	4/10/2016 8:45 AM
36	none	4/10/2016 8:24 AM
37	El Sobrante	4/10/2016 12:39 AM
38	Castro Ranch Park and Ride	4/9/2016 8:04 PM
39	San Pablo Dam Road	4/9/2016 6:45 PM
40	El Sobrante	4/9/2016 5:32 PM
41	San Pablo Dam Road, El Sobrante	4/9/2016 4:25 PM
42	Already ride LA	4/9/2016 4:21 PM
43	Near De Anza High School	4/9/2016 4:15 PM
44	Park and Ride lot at Hilltop and I-80	4/9/2016 4:04 PM
45	Downtown El Sobrante	4/9/2016 3:22 PM
46	El Sobrante	4/9/2016 2:57 PM
47	Retired	4/9/2016 11:53 AM
48	Too many 459's in transit parking lots.	4/9/2016 12:43 AM
49	Fitzgerald and Appian Way	4/8/2016 8:43 PM

WCCTAC Round 1 Survey (English)

50	San Pablo Dam Rd and 80 junction, where they are planning overpass widening. Or Hilltop Drive park and ride	4/8/2016 8:43 PM
51	San Pablo Dam Rd	4/8/2016 8:22 PM
52	El Sobrante: along San Pablo Dam Road OR Appian Way	4/8/2016 5:13 PM
53	El Sobrante	4/8/2016 4:05 PM
54	N/A	4/8/2016 4:00 PM
55	No, because express buses are too slow, because the carpool lane is congested	4/8/2016 3:55 PM
56	San Pablo Dam Road	4/8/2016 2:59 PM
57	Richmond Civic Center or Richmond BART	4/7/2016 4:29 PM
58	None	4/7/2016 4:10 PM
59	I cant take a bus beacuse I get of of work after 10 pm oin some cases. This would make for a long commute and would negate any time savings from the morning commute	4/7/2016 1:10 PM
60	del norte bart station	4/7/2016 12:23 PM
61	my comute is only 8 blocks.	4/7/2016 10:06 AM
62	None	4/7/2016 9:23 AM
63	I don't think buses are the answer (more congestion). I think bike pathways that are SAFE (small "sharing" lanes DON'T WORK FOR THE BIKES if you want more children and families commuting to work and school by bike - a majority of the commuters!) Copenhagen Denmark has SAFE biking with raised tracks, signals, rules of the roadway and ENFORCEMENT. Check out this link (or look it up on your own). Denmark was at the same "crossroads" so to speak about congestion and they choose mass commuting by bicycle. AND they have BRUTAL WINTERS. We have the temperate CLIMATE for year round commuting. Please, investigate CYCLING for FAMILIES AND CHILDREN THAT IS SAFE. Only then, will you make a difference. Go CYCLE in COPENHAGEN. There are 30,000 commuters a 2x per DAY going in and out of the city. For people on the hills, they can have electric bikes that pull them up when they hit the hills. Here's the link. Please check it out. http://denmark.dk/en/green-living/bicycle-culture/how-denmark-become-a-cycling-nation	4/7/2016 8:48 AM
64	none	4/7/2016 8:47 AM
65	As long as there's parking	4/7/2016 6:34 AM
66	Hilltop Mall	4/6/2016 9:50 PM
67	Castro Rancho Rd & SP Dam Road	4/6/2016 7:41 PM
68	El Cerrito Plaza	4/6/2016 6:36 PM
69	Richmond Marina Bay	4/6/2016 6:21 PM
70	no	4/6/2016 4:22 PM
71	East Richmond Heights	4/6/2016 3:52 PM
72	Yes, definitely. I ride AC transbay. Very convenient.	4/6/2016 2:05 PM

Q10 Would you consider taking an Express Bus if it ENDED in (check all that apply):

Answered: 170 Skipped: 14



Answer Choices	Responses
Downtown Berkeley	25.29% 43
West Berkeley	10.59% 18
Downtown Oakland	21.18% 36
El Cerrito del Norte BART Station	31.76% 54
Emeryville	11.76% 20
San Francisco Transbay Transit Center	34.71% 59
San Rafael Transit Center	11.76% 20
Other (please specify a location)	30.59% 52
Total Respondents: 170	

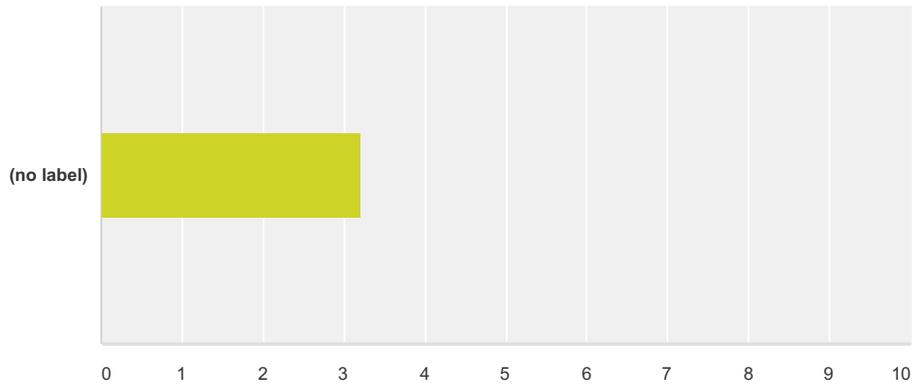
#	Other (please specify a location)	Date
1	Vallejo	4/28/2016 11:08 AM
2	Napa, CA	4/26/2016 6:44 PM
3	Richmond BART Station	4/25/2016 6:39 AM
4	na	4/22/2016 6:05 PM
5	na	4/22/2016 6:03 PM
6	na	4/22/2016 5:59 PM
7	Hercules	4/22/2016 5:24 PM
8	concord martinez	4/22/2016 1:21 PM
9	NO, I80 HOV is also bumper to bumper	4/21/2016 10:00 PM

WCCTAC Round 1 Survey (English)

10	San Jose	4/21/2016 6:42 PM
11	I realize that I would need to transfer, but I am not aware of the timing.	4/21/2016 1:05 PM
12	El Cerrito Plaza Bart	4/20/2016 2:17 PM
13	See response in #9.	4/19/2016 4:14 PM
14	Downtown Richmond Intermodal station	4/18/2016 10:58 AM
15	Santa Clara	4/18/2016 10:53 AM
16	No, I do not want to ride a bus	4/18/2016 10:29 AM
17	Larkspur Ferry Terminal	4/15/2016 8:08 PM
18	No would not take bus	4/14/2016 7:11 AM
19	Downtown Crockett	4/11/2016 11:38 PM
20	no	4/11/2016 11:32 PM
21	Martinez	4/11/2016 11:30 PM
22	san pablo	4/11/2016 3:24 PM
23	Anywhere you drop me off is still inaccessible to work.	4/11/2016 1:04 PM
24	Pleasant hill	4/11/2016 7:28 AM
25	Orinda bart	4/10/2016 8:45 AM
26	none	4/10/2016 8:24 AM
27	San Pablo	4/10/2016 12:39 AM
28	San Francisco inner ingleside	4/9/2016 7:03 PM
29	Orinda	4/9/2016 5:32 PM
30	Albany / North Berkeley	4/9/2016 4:15 PM
31	Orinda Bart	4/9/2016 3:22 PM
32	Retired, but I'm not quite dead yet	4/9/2016 11:53 AM
33	SJ	4/9/2016 12:43 AM
34	Albany	4/8/2016 7:33 PM
35	El Sobrante	4/8/2016 4:05 PM
36	Concord	4/8/2016 3:58 PM
37	No, because express buses are too slow, because the carpool lane is congested	4/8/2016 3:55 PM
38	SF	4/8/2016 9:35 AM
39	El cerrito plaza	4/7/2016 10:05 PM
40	Fruitvale	4/7/2016 3:35 PM
41	This is not a vaible option for me beacuse I work late	4/7/2016 1:10 PM
42	Third St. & 22nd St, San Francisco	4/7/2016 11:16 AM
43	Richmond	4/7/2016 10:18 AM
44	my comute is only 8 blocks.	4/7/2016 10:06 AM
45	None	4/7/2016 9:23 AM
46	Richmond BART	4/7/2016 8:55 AM
47	NO BUSES ARE NOT THE ANSWER	4/7/2016 8:48 AM
48	none	4/7/2016 8:47 AM
49	San Francisco Presidio	4/6/2016 6:21 PM
50	San Ramon (Bishop Ranch areas)	4/6/2016 5:42 PM
51	no	4/6/2016 4:22 PM
52	East Richmond Heights	4/6/2016 3:52 PM

Q11 Bus Rapid Transit (BRT) is a type of specialized service that helps buses operate faster and more reliably. It has been called “rail on tires” and can use a combination of traffic signal priority for transit, off-board ticketing, state-of-the-art buses, bus-only lanes in select locations, and stations with high-quality amenities to provide a rail-like experience on surface streets. If these types of improvements were implemented, how likely would you be to take a BRT bus to work or school?

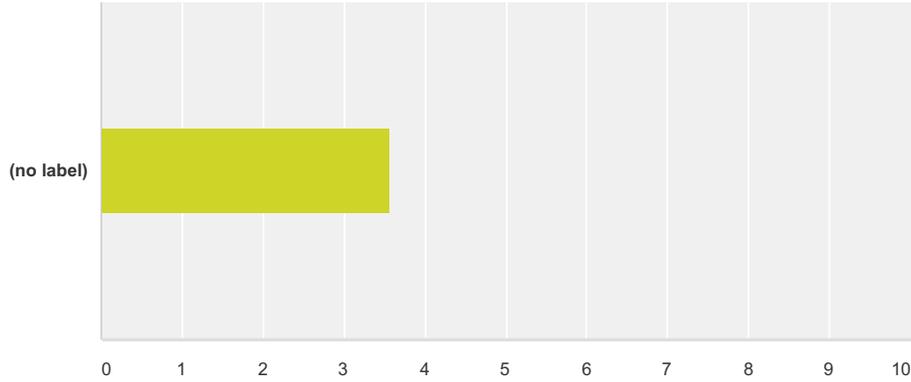
Answered: 170 Skipped: 14



	Not likely	(no label)	(no label)	(no label)	Very likely	Total	Weighted Average
(no label)	24.12% 41	7.65% 13	17.06% 29	25.88% 44	25.29% 43	170	3.21

Q12 If it meant we could make street improvements that would reduce overall bus travel time and improve reliability, how likely would you be to support moving some on-street parking spaces to off-street locations?

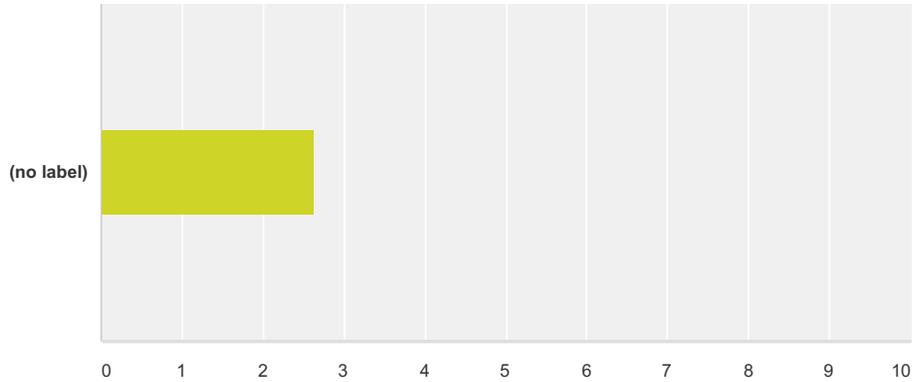
Answered: 170 Skipped: 14



	Not likely	(no label)	(no label)	(no label)	Very likely	Total	Weighted Average
(no label)	18.24% 31	4.12% 7	18.24% 31	21.18% 36	38.24% 65	170	3.57

Q13 If a new Capitol Corridor/Amtrak station were constructed at the foot of John Muir Parkway in Hercules, how likely would you be to commute on a Capitol Corridor/Amtrak train from this new station to existing Amtrak stations in Richmond, Berkeley, Emeryville, or Jack London Square?

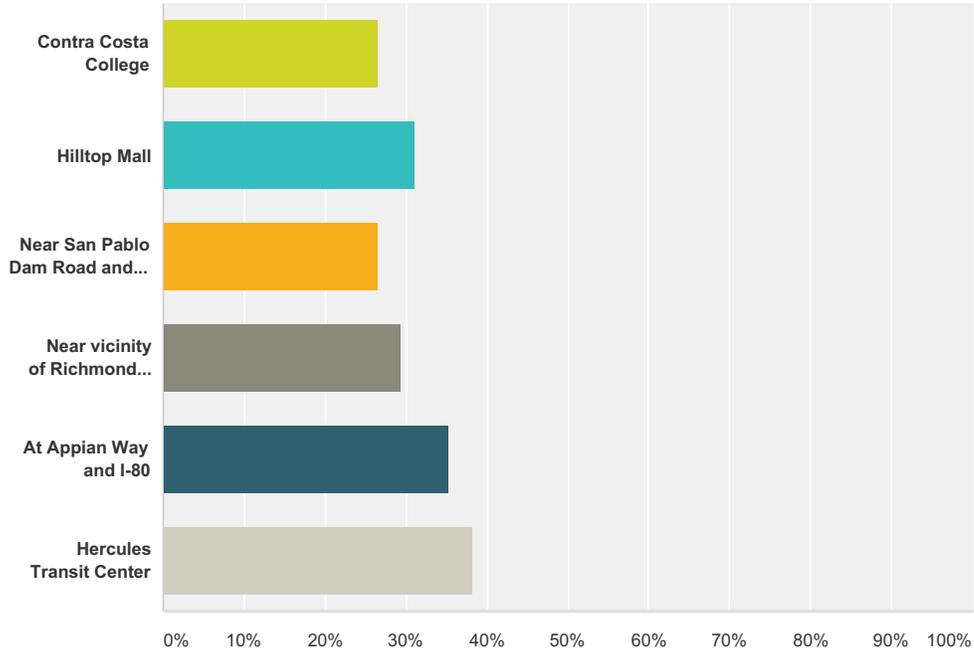
Answered: 170 Skipped: 14



	Not likely	(no label)	(no label)	(no label)	Very likely	Total	Weighted Average
(no label)	40.59% 69	10.00% 17	17.65% 30	9.41% 16	22.35% 38	170	2.63

Q14 If BART were extended north to Hercules, where would you prefer stations be located? (Check your top two choices.)

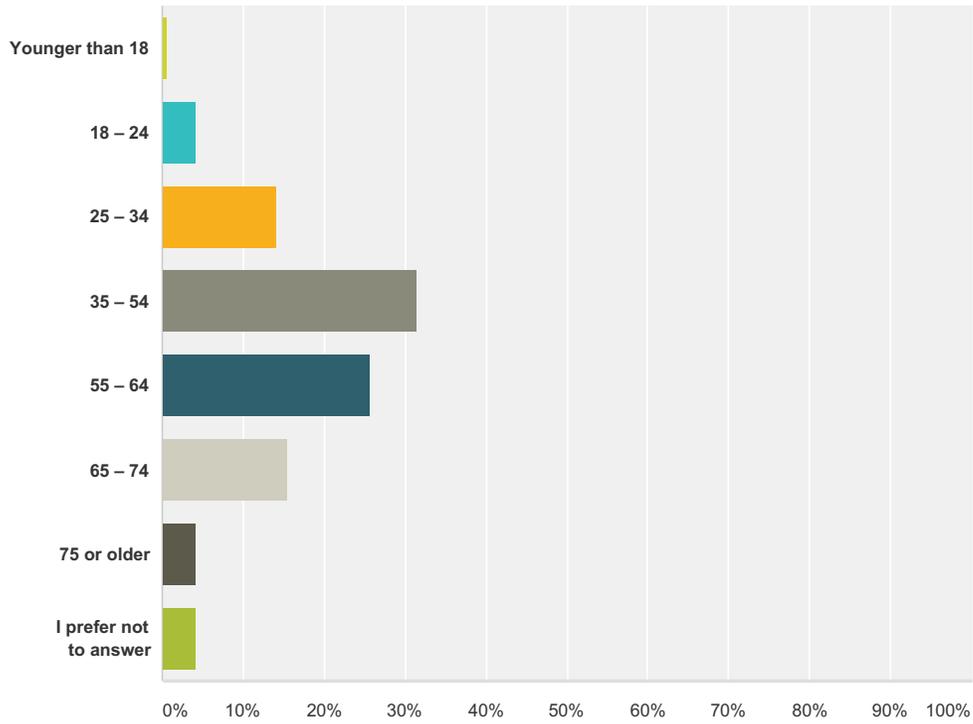
Answered: 170 Skipped: 14



Answer Choices	Responses
Contra Costa College	26.47% 45
Hilltop Mall	31.18% 53
Near San Pablo Dam Road and I-80	26.47% 45
Near vicinity of Richmond Parkway and I-80	29.41% 50
At Appian Way and I-80	35.29% 60
Hercules Transit Center	38.24% 65
Total Respondents: 170	

Q15 What is your age?

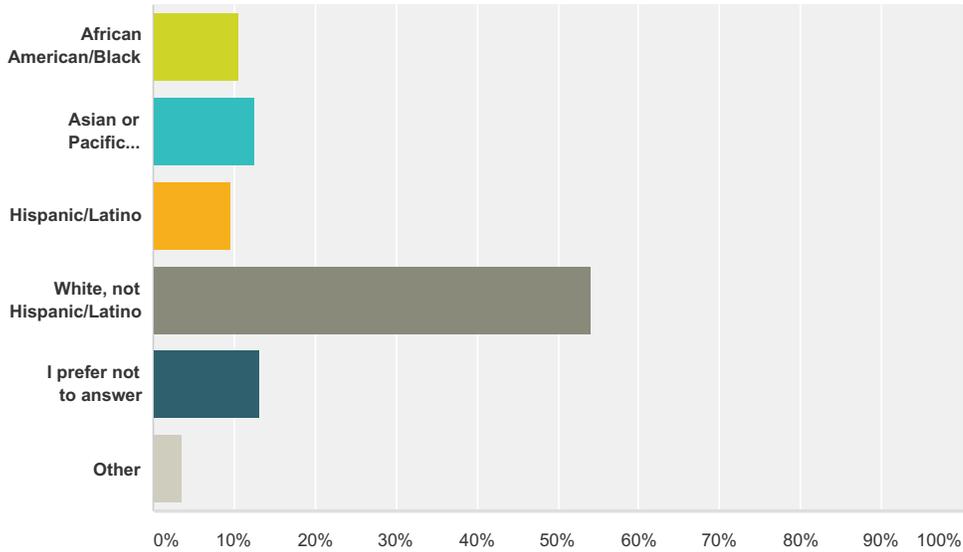
Answered: 168 Skipped: 16



Answer Choices	Responses
Younger than 18	0.60% 1
18 – 24	4.17% 7
25 – 34	14.29% 24
35 – 54	31.55% 53
55 – 64	25.60% 43
65 – 74	15.48% 26
75 or older	4.17% 7
I prefer not to answer	4.17% 7
Total	168

Q16 How do you identify? (Check all that apply.)

Answered: 168 Skipped: 16

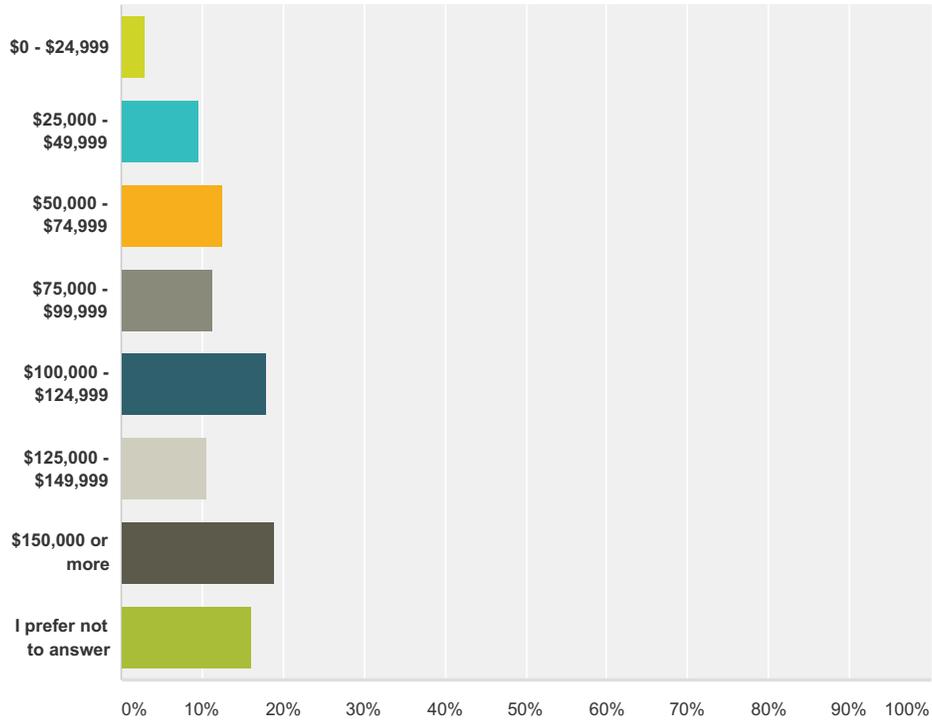


Answer Choices	Responses	
African American/Black	10.71%	18
Asian or Pacific Islander	12.50%	21
Hispanic/Latino	9.52%	16
White, not Hispanic/Latino	54.17%	91
I prefer not to answer	13.10%	22
Other	3.57%	6
Total Respondents: 168		

#	Other	Date
1	Anglo Indian	4/20/2016 2:19 PM
2	Native American Cherokee	4/19/2016 4:16 PM
3	Middle eastern	4/18/2016 10:55 AM
4	Mixed	4/7/2016 7:53 PM
5	that's a stupid question. what does it matter?	4/7/2016 8:49 AM
6	white / mexican	4/6/2016 7:59 AM

Q17 What is your annual household income?

Answered: 168 Skipped: 16



Answer Choices	Responses	
\$0 - \$24,999	2.98%	5
\$25,000 - \$49,999	9.52%	16
\$50,000 - \$74,999	12.50%	21
\$75,000 - \$99,999	11.31%	19
\$100,000 - \$124,999	17.86%	30
\$125,000 - \$149,999	10.71%	18
\$150,000 or more	19.05%	32
I prefer not to answer	16.07%	27
Total		168

WCCTAC Round 1 Survey (English)

Q18 How did you hear about this survey?

Answered: 154 Skipped: 30

#	Responses	Date
1	News [Chinese survey response #1/1]	5/3/2016 3:56 PM
2	Online articles, coworker	4/28/2016 11:10 AM
3	newspaper article regarding highway 80 congestion, which is just getting ridiculous and we are ready to move away.	4/26/2016 6:45 PM
4	Facebook	4/26/2016 9:26 AM
5	Richmond resident	4/25/2016 6:40 AM
6	4-12-2016 San Pablo	4/22/2016 6:06 PM
7	4-12-2016 San Pablo	4/22/2016 6:04 PM
8	Email. 4/12/2016 San Pablo	4/22/2016 5:59 PM
9	4-12-2016 San Pablo	4/22/2016 5:54 PM
10	Online. 4-12-2016 San Pablo	4/22/2016 5:50 PM
11	Facebook. 4-12-2016 San Pablo	4/22/2016 5:45 PM
12	email. Pinole 4-13-2016	4/22/2016 5:37 PM
13	Facebook. Pinole 4-13-16	4/22/2016 5:32 PM
14	Pinole 4-13-2016 Survey	4/22/2016 5:25 PM
15	Facebook. 4-13-16 Pinole	4/22/2016 5:21 PM
16	Internet. 4-13-2016 Pinole Survey	4/22/2016 5:17 PM
17	Pinole Survey 4-13-2016	4/22/2016 5:12 PM
18	Online. 4-13-2016 Pinole Survey	4/22/2016 5:05 PM
19	Facebook. 4-14-2016 Pinole	4/22/2016 5:00 PM
20	Email. Pinole Survey 4/13/2016	4/22/2016 4:56 PM
21	4-13-16 Pinole Survey	4/22/2016 4:52 PM
22	4-14-16 Richmond survey	4/22/2016 1:52 PM
23	4-14-16 Richmond survey	4/22/2016 1:22 PM
24	4-14-16 Survey Richmond	4/22/2016 1:18 PM
25	email.4-14-16 Richmond survey	4/22/2016 12:49 PM
26	4-14-16 Richmond Survey	4/22/2016 12:19 PM
27	Social Media. 4-14-16 Richmond survey	4/22/2016 12:01 PM
28	Richmond 4/14/2016 Survey	4/22/2016 11:51 AM
29	4-14-16 Richmond survey	4/22/2016 11:44 AM
30	City Website, Richmond 4-2016 Survey	4/22/2016 11:30 AM
31	at meeting	4/22/2016 11:07 AM
32	facebook	4/21/2016 10:00 PM
33	Facebook	4/21/2016 8:31 PM
34	wBART: Extension to San Pablo, Hilltop, Pinole, and Hercules on Facebook	4/21/2016 6:44 PM
35	Facebook	4/21/2016 3:42 PM
36	Bay Area News Group	4/21/2016 1:07 PM
37	Nextdoor Social Network	4/20/2016 2:19 PM
38	Mayor's Conference, talking to Randy Iwasaki, WCCTAC	4/19/2016 4:16 PM

WCCTAC Round 1 Survey (English)

39	Contra Costa Times	4/18/2016 2:40 PM
40	newspaper	4/18/2016 2:04 PM
41	East Bay Times, April 18 Why does the survey ignore the Richmond BART/Capitol Corridor station?????	4/18/2016 11:00 AM
42	East Bay Times	4/18/2016 10:55 AM
43	East Bay Times	4/18/2016 10:29 AM
44	West County Times.	4/18/2016 10:02 AM
45	East Bay Times	4/18/2016 9:34 AM
46	City council member	4/17/2016 11:54 PM
47	Email	4/17/2016 10:43 PM
48	It was posted on the App Nextdoor. And a friend forwarded an email to me.	4/17/2016 5:57 PM
49	City of Richmond employee	4/16/2016 2:26 PM
50	Nextdoor app	4/16/2016 7:39 AM
51	wcta meeting	4/15/2016 8:10 PM
52	Facebook	4/15/2016 12:55 PM
53	went to a meeting about this	4/14/2016 9:35 AM
54	Hilltop Neighborhood Council	4/14/2016 7:12 AM
55	Online	4/13/2016 6:51 PM
56	From a friend	4/12/2016 6:06 PM
57	League of Women Voters	4/12/2016 5:34 PM
58	Westcat website	4/12/2016 7:34 AM
59	I subscribe to AC Transit news briefs.	4/11/2016 11:39 PM
60	City of Richmond	4/11/2016 11:31 PM
61	Through a neighbor from the NextDoor online group	4/11/2016 11:17 PM
62	Neighborhood email newsletter	4/11/2016 10:58 PM
63	NextDoor	4/11/2016 5:25 PM
64	Next door	4/11/2016 4:59 PM
65	Streetsblog San Francisco	4/11/2016 3:53 PM
66	Neighbor	4/11/2016 3:51 PM
67	san pabo city hall	4/11/2016 3:25 PM
68	Next Door El Sobrante	4/11/2016 12:44 PM
69	Nextdoor	4/11/2016 8:10 AM
70	Neighbors on Nextdoor.com	4/11/2016 7:40 AM
71	Next door blog site	4/11/2016 7:29 AM
72	App	4/11/2016 2:11 AM
73	friend email	4/10/2016 10:11 PM
74	next door social media	4/10/2016 7:54 PM
75	Nextdoor	4/10/2016 8:46 AM
76	email from El Cerrito	4/10/2016 8:24 AM
77	newspaper	4/10/2016 7:30 AM
78	Facebook	4/10/2016 12:39 AM
79	Nextdoor	4/9/2016 8:05 PM
80	Neighborhood el sobrante website	4/9/2016 7:04 PM
81	neighborhood blog	4/9/2016 6:52 PM

WCCTAC Round 1 Survey (English)

82	Nextdoor neighborhood web site.	4/9/2016 6:47 PM
83	Nextdoor.com	4/9/2016 6:37 PM
84	Mom	4/9/2016 5:32 PM
85	Next Door	4/9/2016 4:26 PM
86	Email	4/9/2016 4:23 PM
87	May Valley Neighborhood Group	4/9/2016 4:17 PM
88	Nextdoor	4/9/2016 4:04 PM
89	Nextdoor neighborhood communication website	4/9/2016 3:44 PM
90	NextDoor	4/9/2016 3:23 PM
91	Online	4/9/2016 2:58 PM
92	Thru Homeowners Association	4/9/2016 2:39 PM
93	email	4/9/2016 11:53 AM
94	facebook	4/9/2016 6:43 AM
95	May Valley	4/9/2016 12:44 AM
96	Email	4/8/2016 11:47 PM
97	Nextdoor ap	4/8/2016 10:16 PM
98	website	4/8/2016 8:57 PM
99	Facebook	4/8/2016 8:44 PM
100	Next door may valley	4/8/2016 8:44 PM
101	Nextdoor - May Valley. Someone posted on our community notifications.	4/8/2016 8:23 PM
102	Facebook	4/8/2016 7:35 PM
103	Nextdoor.	4/8/2016 7:17 PM
104	next door	4/8/2016 7:02 PM
105	Facebook Pinole patch And nextdoor	4/8/2016 6:04 PM
106	nextdoor.com	4/8/2016 6:00 PM
107	E-mail notification	4/8/2016 5:30 PM
108	NextDoor	4/8/2016 5:13 PM
109	neighbor with same commuting issues - working parents with kids needing to commute to school	4/8/2016 4:05 PM
110	El Cerrito Green Happenings Newsletter (email)	4/8/2016 4:01 PM
111	Next Door social media	4/8/2016 3:59 PM
112	Friend	4/8/2016 3:00 PM
113	sent by a friend	4/8/2016 9:36 AM
114	Facebook	4/7/2016 10:33 PM
115	Facebook	4/7/2016 10:13 PM
116	Nextdoor	4/7/2016 10:06 PM
117	I sought out information because West County needs smart transportation alternatives. The community needs affordability on current and future transit services. Also the Los Angeles Metro is incredible, just like Portland's TriMet. Please consider. Thank you	4/7/2016 9:28 PM
118	NextDoor app	4/7/2016 7:53 PM
119	email/Next Door	4/7/2016 7:14 PM
120	facebook	4/7/2016 4:30 PM
121	Next door list	4/7/2016 4:11 PM
122	Online	4/7/2016 3:36 PM
123	Facebook	4/7/2016 3:02 PM

WCCTAC Round 1 Survey (English)

124	Facebook	4/7/2016 1:11 PM
125	Richmond neighborhood group	4/7/2016 12:24 PM
126	Email	4/7/2016 12:00 PM
127	Email from neighborhood council.	4/7/2016 11:17 AM
128	email	4/7/2016 10:52 AM
129	Owen Martin	4/7/2016 10:32 AM
130	friend	4/7/2016 10:19 AM
131	Hisham, Tom Butt, city of Richmond, CCTA email.	4/7/2016 10:07 AM
132	Sent by a friend	4/7/2016 9:57 AM
133	Tom Butt's website	4/7/2016 9:24 AM
134	Emailed from a friend	4/7/2016 9:10 AM
135	Tom Butt E-Forum	4/7/2016 8:59 AM
136	Owen Martin - East Richmond Neighborhood Watch team	4/7/2016 8:49 AM
137	Email list online	4/7/2016 8:48 AM
138	Neighborhood list serve	4/7/2016 8:38 AM
139	Our Neighborhood Group	4/7/2016 8:31 AM
140	Tom Butt E-Forum	4/7/2016 6:35 AM
141	Tom Butts newsletter	4/7/2016 5:59 AM
142	Google search about BART extensions led me to facebook page (https://www.facebook.com/WestCountyBART/info/?tab=page_info) which led me this survey.	4/6/2016 9:51 PM
143	Tom Butt E-Forum	4/6/2016 7:42 PM
144	Tom Butt	4/6/2016 6:37 PM
145	Richmond City Planning	4/6/2016 6:22 PM
146	Neighborhood email list	4/6/2016 6:05 PM
147	Facebook	4/6/2016 5:43 PM
148	Tom Butt email	4/6/2016 4:22 PM
149	email from City of Richmond Environmental & Health Initiatives	4/6/2016 3:52 PM
150	West County Transit Study	4/6/2016 2:44 PM
151	Outreach	4/6/2016 2:05 PM
152	on facebook	4/6/2016 7:59 AM
153	Facebook	4/6/2016 12:07 AM
154	Facebook and word of mouth	4/5/2016 5:28 PM

WCCTAC Round 1 Survey (English)

Q19 If you're interested in staying informed about the Study, please provide your contact information below:

Answered: 93 Skipped: 91

Answer Choices	Responses
Name	95.70% 89
Company	0.00% 0
Address	0.00% 0
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City/Town	0.00% 0
State/Province	0.00% 0
ZIP/Postal Code	0.00% 0
Country	0.00% 0
Email Address	98.92% 92
Phone Number	0.00% 0

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2	John Ilagan	4/28/2016 11:10 AM
3	Suzanne	4/26/2016 6:45 PM
4	Tim Ortiz	4/26/2016 9:26 AM
5	M. Trujillo	4/22/2016 6:04 PM
6	Pamela Wagner	4/22/2016 5:54 PM
7	Tate Baugh	4/22/2016 5:50 PM
8	Maureen Toms	4/22/2016 5:45 PM
9	Steve Lawtin	4/22/2016 5:37 PM
10	Christopher Earle	4/22/2016 5:32 PM
11	Homer Ball	4/22/2016 5:25 PM
12	Keri C	4/22/2016 5:21 PM
13	Ellen Marcotte	4/22/2016 5:17 PM
14	Yue Zhou	4/22/2016 5:05 PM
15	Ann Howard	4/22/2016 4:56 PM
16	janet pottier	4/22/2016 1:22 PM
17	Gary Miner	4/22/2016 12:19 PM
18	Norma La Bat	4/22/2016 12:15 PM
19	Cordell hindler	4/22/2016 12:01 PM
20	Colyer Dupont	4/22/2016 11:51 AM
21	Steven Tam	4/22/2016 11:30 AM
22	sunny sharma	4/21/2016 10:00 PM
23	Adam	4/21/2016 8:31 PM
24	Diego Parada	4/21/2016 6:44 PM

WCCTAC Round 1 Survey (English)

25	Darren Ross	4/20/2016 2:19 PM
26	Rich Kinney	4/19/2016 4:16 PM
27	S Hirtz	4/18/2016 2:40 PM
28	jennifer mills	4/18/2016 2:04 PM
29	Richard Mitchell	4/18/2016 11:00 AM
30	Ken Morrison	4/17/2016 11:54 PM
31	Julie McGuire	4/17/2016 5:57 PM
32	Anika Hubbard	4/16/2016 2:26 PM
33	Jordan DeStaebler	4/15/2016 8:10 PM
34	champagne brown	4/13/2016 5:20 PM
35	TECLA Duran	4/12/2016 6:06 PM
36	Madeline Kronenberg	4/12/2016 5:34 PM
37	DJ Jett Media	4/11/2016 11:39 PM
38	Kate Sibley	4/11/2016 11:31 PM
39	Coralynn Quimio	4/11/2016 11:17 PM
40	Breck Baird	4/11/2016 3:53 PM
41	VIVIAN FRIED-ALLEN	4/11/2016 3:51 PM
42	Kevin Siemens	4/11/2016 2:50 PM
43	Fred Sahakian	4/11/2016 1:05 PM
44	Julie Stevenson	4/11/2016 12:44 PM
45	Gladys Dodds	4/11/2016 7:40 AM
46	Eva sloan	4/11/2016 7:29 AM
47	Sameer Desai	4/11/2016 2:11 AM
48	Nicholas Alexander	4/10/2016 10:11 PM
49	virginia	4/10/2016 7:54 PM
50	Michelle Orengo-McFarlane	4/10/2016 12:39 AM
51	Carmen Hernandez	4/9/2016 7:04 PM
52	Pamela Mckernan	4/9/2016 4:26 PM
53	Gary Knox	4/9/2016 4:23 PM
54	Karen	4/9/2016 4:04 PM
55	C Deleon	4/8/2016 11:47 PM
56	cordell hindler	4/8/2016 8:57 PM
57	Marina Gozo	4/8/2016 8:44 PM
58	Miya Kitahara	4/8/2016 8:44 PM
59	Elizabeth Ramirez	4/8/2016 8:23 PM
60	Eden	4/8/2016 7:35 PM
61	Keri cummings	4/8/2016 6:04 PM
62	Ashley	4/8/2016 5:13 PM
63	jeannie pham	4/8/2016 4:01 PM
64	Neil Zarchin	4/8/2016 3:59 PM
65	Mike	4/8/2016 3:55 PM
66	Kim Hazard	4/8/2016 3:00 PM
67	Don Woodrow	4/8/2016 9:36 AM

WCCTAC Round 1 Survey (English)

68	Bhavin Khatri	4/7/2016 11:07 PM
69	Annie Lee	4/7/2016 10:06 PM
70	Beth Sun	4/7/2016 7:53 PM
71	Marcy Greenhut	4/7/2016 7:14 PM
72	Diane	4/7/2016 3:36 PM
73	Deirdre	4/7/2016 3:02 PM
74	Philip Heron	4/7/2016 1:11 PM
75	Davide Pio	4/7/2016 12:00 PM
76	Katherine Bacher	4/7/2016 10:19 AM
77	Owen Martin	4/7/2016 10:07 AM
78	Elliott Seals	4/7/2016 9:24 AM
79	Daniel Santos	4/7/2016 9:10 AM
80	Lina Velasco	4/7/2016 8:59 AM
81	Laurie Van Gelder	4/7/2016 8:38 AM
82	Doria	4/7/2016 8:31 AM
83	Lee Wugofski	4/7/2016 6:35 AM
84	E. McDavid	4/7/2016 5:59 AM
85	Victor Franco	4/6/2016 9:51 PM
86	Rita Turner	4/6/2016 7:42 PM
87	Linda De La Torre	4/6/2016 6:22 PM
88	Alicia Jones	4/6/2016 5:43 PM
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#	Address	Date
	There are no responses.	
#	Address 2	Date
	There are no responses.	
#	City/Town	Date
	There are no responses.	
#	State/Province	Date
	There are no responses.	
#	ZIP/Postal Code	Date
	There are no responses.	
#	Country	Date
	There are no responses.	
#	Email Address	Date
1	fengyung@msn.com	5/3/2016 3:56 PM
2	jdi.ads@gmail.com	4/28/2016 11:10 AM
3	Suzannegil@gmail.com	4/26/2016 6:45 PM
4	timortiz33@gmail.com	4/26/2016 9:26 AM
5	mat0179@hotmail.com	4/22/2016 6:04 PM
6	pamover@yahoo.com	4/22/2016 5:54 PM
7	tatebaugh@gmail.com	4/22/2016 5:50 PM

WCCTAC Round 1 Survey (English)

8	Maurentoms@comcast.net	4/22/2016 5:45 PM
9	girlzlovechris1@gmail.com	4/22/2016 5:32 PM
10	htballco60sbcglobal.net	4/22/2016 5:25 PM
11	Keriac1974@yahoo.com	4/22/2016 5:21 PM
12	jemarcotte0722@sbcglobal.net	4/22/2016 5:17 PM
13	yue1zhou@gmail.com	4/22/2016 5:05 PM
14	ann@thekingbird.com	4/22/2016 4:56 PM
15	calicatt@gmail.com	4/22/2016 1:22 PM
16	glminer2000@yahoo.com	4/22/2016 12:19 PM
17	Njlabat@comcast.net	4/22/2016 12:15 PM
18	cordellhindler@gmail.com	4/22/2016 12:01 PM
19	cldupont@gmail.com	4/22/2016 11:51 AM
20	steventam@att.net	4/22/2016 11:30 AM
21	sunnys121183@gmail.com	4/21/2016 10:00 PM
22	julesnadam@comcast.net	4/21/2016 8:31 PM
23	diego.parada28@gmail.com	4/21/2016 6:44 PM
24	positivelydarren@gmail.com	4/20/2016 2:19 PM
25	richkinney1@gmail.com	4/19/2016 4:16 PM
26	susanh3150@yahoo.com	4/18/2016 2:40 PM
27	jenmills423@gmail.com	4/18/2016 2:04 PM
28	richard_mitchell@ci.richmond.ca.us	4/18/2016 11:00 AM
29	teachingrisker@gmail.com	4/18/2016 10:55 AM
30	mlbran1@yahoo.com	4/18/2016 9:34 AM
31	kpmorrison55@yahoo.com	4/17/2016 11:54 PM
32	jamcguire247@gmail.com	4/17/2016 5:57 PM
33	anikahubbard@yahoo.com	4/16/2016 2:26 PM
34	jlucas61@yahoo.com	4/15/2016 8:10 PM
35	marinagozo@yahoo.com	4/13/2016 6:51 PM
36	champagne.mbrown@gmail.com	4/13/2016 5:20 PM
37	tecla143duran@gmail.com	4/12/2016 6:06 PM
38	mkronen@aol.com	4/12/2016 5:34 PM
39	djettmedia@yahoo.com	4/11/2016 11:39 PM
40	k8sibley@gmail.com	4/11/2016 11:31 PM
41	cquimio@gmail.com	4/11/2016 11:17 PM
42	breckbaird@gmail.com	4/11/2016 3:53 PM
43	vfallen53@gmail.com	4/11/2016 3:51 PM
44	nivek261974@yahoo.com	4/11/2016 2:50 PM
45	fsahakian@gmail.com	4/11/2016 1:05 PM
46	Davezgrl@live.com	4/11/2016 12:44 PM
47	g.dodds@yahoo.com	4/11/2016 7:40 AM
48	evamariesloan@yahoo.com	4/11/2016 7:29 AM
49	mailsameerdesai@gmail.com	4/11/2016 2:11 AM
50	nic@reentrysuccess.org	4/10/2016 10:11 PM

WCCTAC Round 1 Survey (English)

51	docginger@comcast.net	4/10/2016 7:54 PM
52	michelleom@gmail.com	4/10/2016 12:39 AM
53	ms.martinez28@yahoo.com	4/9/2016 7:04 PM
54	pamckernan@mac.com	4/9/2016 4:26 PM
55	gary@gknox.net	4/9/2016 4:23 PM
56	kla1105@earthlink.net	4/9/2016 4:04 PM
57	dumprump@gonzo.byebye	4/9/2016 12:44 AM
58	christinadeleon@hotmail.com	4/8/2016 11:47 PM
59	cordellhindler@ymail.com	4/8/2016 8:57 PM
60	marinagozo@yahoo.com	4/8/2016 8:44 PM
61	miya.kitahara@gmail.com	4/8/2016 8:44 PM
62	e3lollie@gmail.com	4/8/2016 8:23 PM
63	edenmann@hotmail.com	4/8/2016 7:35 PM
64	keriac1974@yahoo.com	4/8/2016 6:04 PM
65	ac.hodgen@gmail.com	4/8/2016 5:13 PM
66	jtranberkeley@gmail.com	4/8/2016 4:01 PM
67	neil.zarchin@gmail.com	4/8/2016 3:59 PM
68	mc510@hotmail.com	4/8/2016 3:55 PM
69	hazardousme@gmail.com	4/8/2016 3:00 PM
70	cardonwoodr@comcast.net	4/8/2016 9:36 AM
71	khatrib@hotmail.com	4/7/2016 11:07 PM
72	4annielee@comcast.net	4/7/2016 10:06 PM
73	elizabethasun@gmail.com	4/7/2016 7:53 PM
74	imgreen07@att.net	4/7/2016 7:14 PM
75	DMitchell6545@Sbcglobal.net	4/7/2016 3:36 PM
76	thechannel@jps.net	4/7/2016 3:02 PM
77	pjheron1234@yahoo.com	4/7/2016 1:11 PM
78	info@iliveinthebayarea.com	4/7/2016 12:00 PM
79	katherinebacher55@gmail.com	4/7/2016 10:19 AM
80	owenlmartinjr@att.net	4/7/2016 10:07 AM
81	elliott.seals@gmail.com	4/7/2016 9:24 AM
82	dsantos2@yahoo.com	4/7/2016 9:10 AM
83	lina_ucla@yahoo.com	4/7/2016 8:59 AM
84	laurie.vangelder@kp.org	4/7/2016 8:38 AM
85	doria@organicharvestnetwork.com	4/7/2016 8:31 AM
86	LWugofski@att.net	4/7/2016 6:35 AM
87	mac4mcds@sbcglobal.net	4/7/2016 5:59 AM
88	vhfranko@gmail.com	4/6/2016 9:51 PM
89	rct122@pacbell.net	4/6/2016 7:42 PM
90	hdelat@gmail.com	4/6/2016 6:22 PM
91	krysmommy1296@gmail.com	4/6/2016 5:43 PM
92	Evansdoris2@gmail.com	4/6/2016 2:44 PM
#	Phone Number	Date
	There are no responses.	

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DRAFT SCOPE OF WORK

West County

Accessible Transportation Needs Assessment Study

1. Final Scope

Collaboratively develop a final scope, budget by task, work plan, and schedule for the study that also delineates the roles and responsibilities of the prime consultant, its sub-consultants, and other study participants. Provide WCCTAC with a list of data and information that will be needed to complete the study.

Deliverable #1 – Final scope, budget by tasks, schedule, work plan, and list of data needs.

2. Evaluation of Existing West County Non-ADA Service Network

Document the existing Measure J funded ADA and non-ADA services and programs in West County in graphic format that will include all elements of operations including but not limited to: hours of operations, fares, services offered, ridership data, staffing model, historic practices, vehicle inventory, communications and outreach practices, rider assessments, driver training schedule, maintenance costs, rider enrollment and data base maintenance, contracts for additional services, and organizational structure. Consultant will work with CCTA, WCCTAC and the operators to collect and confirm data.

Deliverable #2 – Technical Memorandum #2 – Evaluation of Measure J funded non-ADA and ADA Service Network including maps, boundary details and any current written or informal agreements between parties for outside boundary service pick-up and drop-off.

3. Current Data on Medical Trips and Gaps

Document healthcare clinics, medical hospitals, dialysis centers, and medical offices serving West County residents and document how older and disabled residents are getting to and from appointments at these locations. Ascertain current impacts of wait times in Emergency Rooms, diversion practices of ambulance service and all relevant data on medical service trips. Tie together this deliverable with the public outreach efforts in #4.

Deliverable #4 – Technical Memorandum #3 on Travel Markets to Access Medical Services in and around West County

4. Public Participation

Develop a public participation plan that lays out the process for collecting input from a variety of sources (stakeholders, current users, potential users and staff).

4.1. Public Outreach Efforts

The consultant should work with WCCTAC and the West County Mobility Management Group in the preparation and dissemination of public materials. Efforts to survey and hold

at least two workshops in West County with the targeted population will occur with assistance from local member agencies. The consultant will document all meeting

outcomes with summaries that include photos, results of any exercises, and comments from the meeting participants.

Deliverable # 4 – Memo with Summary of Outreach Efforts. Manage all outreach efforts along with staffing and facilitating public workshops. Create graphic materials as needed. Summary reports delivered summarizing learnings from each public workshop.

5. Conceptual Enhancements and Possible Efficiencies

After gathering data from the areas listed above, the consultant will prepare a document showing where existing services are meeting current needs, where existing services could be enhanced, what services could be added to create greater efficiencies and finally, a summary of what was learned from efforts 1-4 above. This task will be the crux of the Final Report.

This task will involve estimating the costs of implementing key enhancements and efficiencies discussed in Technical Memorandum #6. Using costs for similar projects, preferably within the region, develop planning-level rough-order-of-magnitude capital and operating cost estimates for use in evaluation and screening of conceptual alternatives.

Deliverable #5 – Technical Memorandum #5 – Conceptual Enhancements and Possible Efficiencies

6. Produce draft and final report

Prepare a Draft Final Report and a subsequent Final Report that present concise, readable results that are graphically engaging, reflective of the technical findings, and reflective of the results of the public outreach and the processes involved to obtain the results. The bulk of this task will be compiling and selecting relevant information from those prior documents to create a brief, graphically sophisticated final report that engages the reader.

Deliverables #6 – Draft Final Report and Final Report

WCCTAC Employee Transportation Survey

Final Report May 2016



BAY AREA
AIRQUALITY



TRANSPORTATION
FUND FOR
CLEAN AIR



Prepared by:
Valerie Brock Consulting
Oakland, CA
Valerie@ValerieBrock.com
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WCCTAC Employee Transportation Survey

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Executive Summary

Introduction

The West Contra Costa Transportation Advisory Committee (WCCTAC) promotes the use of ridesharing alternatives among employees of employers in West Contra Costa County. This region includes the cities of Richmond, Pinole, San Pablo, El Cerrito and Hercules. WCCTAC periodically surveys the employees to determine which ridesharing alternatives are being used, and how to encourage more employees to rideshare.

Methodology

In March 2016, approximately 60,000 employees were invited to take the survey. Respondents at most employers had the option of taking the survey online or on paper. Among 615 completed surveys, 603 were completed online and 12 on paper. The response rate of 10% is typical for a transportation survey of this nature.

To improve the response rate, employees who completed the survey could choose to be entered in a raffle for prizes. A list of participating employers is available from WCCTAC.

Data in this report is presented in tables. Percentages may not total 100% due to rounding. "Employees" refers to those who completed paper or online questionnaires. The questionnaire is included at the end of this report.

Key Findings and Recommendations

Most employees at large employers in Western Contra Costa County work full-time, at least 40 hours per week. The peak commute times are from 7:00-9:00 a.m.

Employees are most likely to live in the East Bay; top home locations include Richmond, Hercules, San Pablo, El Cerrito and Vallejo. Eight out of ten drive alone to work, most citing the inconvenience of transit and a challenging work schedule. A drive-alone rate of 78% is relatively low in the Bay Area; in Western Contra Costa County, one large employer has a strong carpool and vanpool program. These ridesharing alternatives affect the drive-alone rate for the whole region.

The most compelling ridesharing incentive, encouraging solo drivers to carpool, vanpool, bike, walk, and ride the shuttle, is a financial incentive. Commuters also want the ability to telecommute and a guaranteed ride home in case of emergencies.

Ridesharing varies among employers. Some employers have many transit riders while others have none. It's important to engage the employers in Transportation Demand Management efforts, as one size does not fit all.

Half of solo drivers cited at least one ridesharing alternative that they would try, and one-third applied for the "Drive Less" incentive. WCCTAC can further encourage ridesharing by educating solo drivers about existing popular incentives such as the Guaranteed Ride Home and the ridematching services offered by 511.org.

Home Location

Q1. What is your home postal ZIP code?

Employees are most likely to live in Richmond (8%), Hercules, San Pablo, El Cerrito and Vallejo (5% each). With the exception of San Francisco (2%) all of the top home locations are in the East Bay. Top home locations, representing 75% of the respondents, are shown in Table 1. A complete list of home locations is included in the Appendix.

Table 1 – Home Locations among Employees

Home Location	Percent
Richmond	8%
Hercules	5%
San Pablo	5%
El Cerrito	5%
Vallejo	5%
El Sobrante	4%
San Francisco	4%
Oakland	4%
Pinole	4%
Martinez	4%
Walnut Creek	4%
Concord	3%
Fairfield	3%
Pleasant Hill	2%
Berkeley	2%
Danville	2%
Vacaville	2%
Alameda	2%
Albany	2%
Benicia	2%
Piedmont	2%
Rodeo	2%

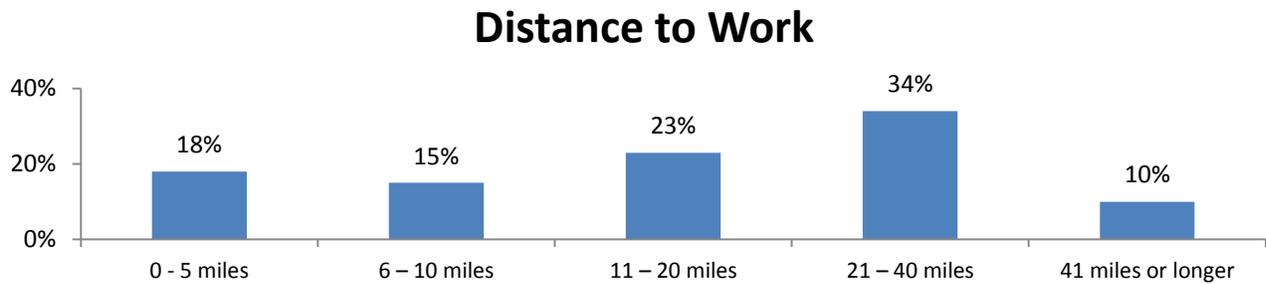
Distance

Q2. What is the distance one-way from your home to your workplace?

One-third of employees (34%) travel from 21-40 miles to work. The average distance is 21 miles. Table 2 shows distance to work.

Table 2 – Distance to Work

Distance	Percent
0 - 5 miles	18%
6 – 10 miles	15%
11 – 20 miles	23%
21 – 40 miles	34%
41 miles or longer	10%
Total	100%



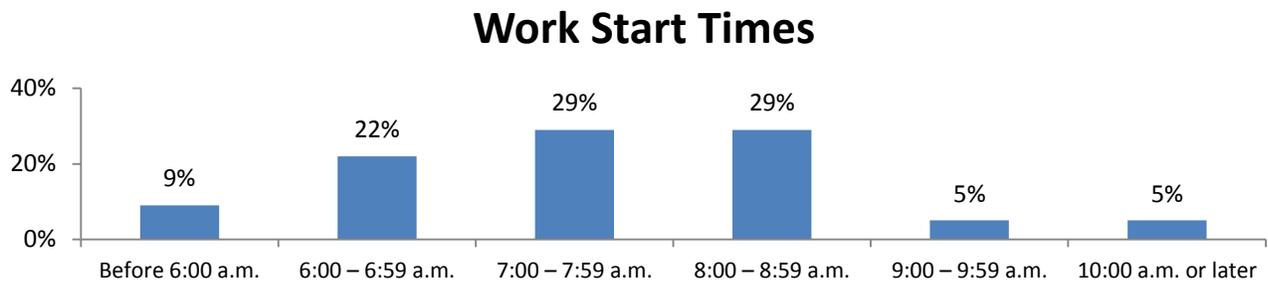
Work Start Time

Q3. What time do you usually start work?

Most (58%) start work in the two hours from 7:00 a.m. to 9:00 a.m. Table 3 shows work start times.

Table 3 - Work Start Times

Start time	Percent
Before 6:00 a.m.	9%
6:00 – 6:59 a.m.	22%
7:00 – 7:59 a.m.	29%
8:00 – 8:59 a.m.	29%
9:00 – 9:59 a.m.	5%
10:00 a.m. or later	5%
Total	100%



Work Schedule

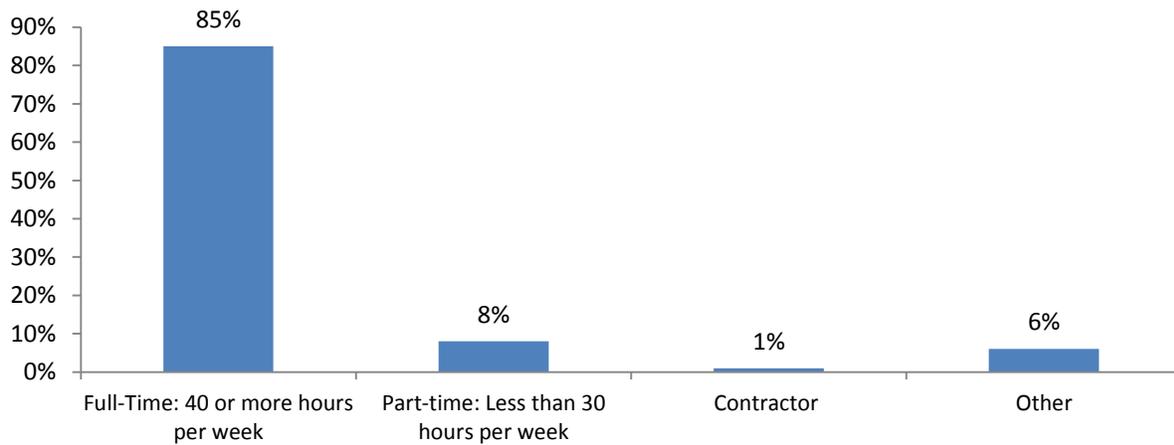
Q4. What is your usual work schedule?

Most employees (85%) work full-time. Most of the rest work part-time, less than 30 hours per week. Table 4 shows work schedules.

Table 4 – Work Schedule

Work Schedule	Percentage
Full-Time: 40 or more hours per week	85%
Part-time: Less than 30 hours per week	8%
Contractor	1%
Other	6%
Total	100%

Work Schedule



Commute Mode

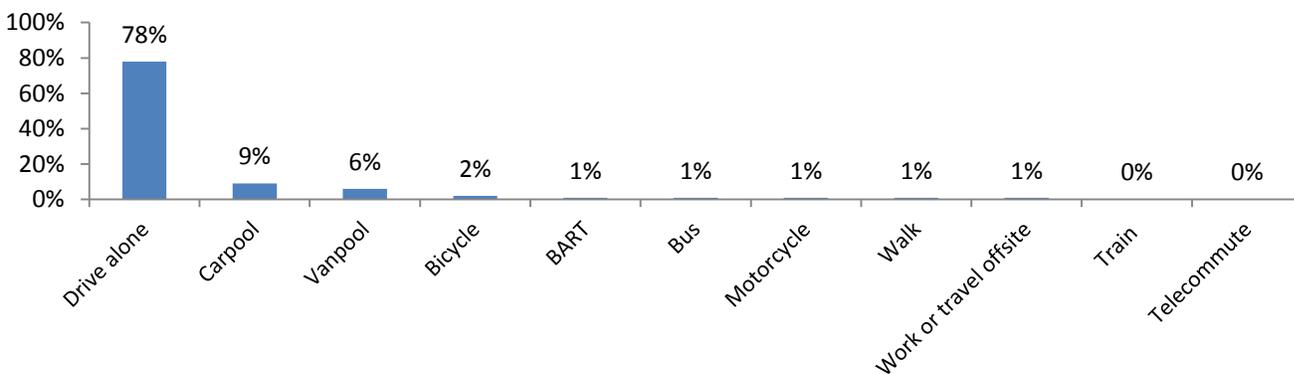
Q5. How do you usually travel to work each day of the week?

The incidence of solo driving among employees is 78%. Besides solo driving, the next most common commute mode is carpooling, at 9%. Six percent vanpool, and 2% bicycle. Friday has the lowest drive-alone rate. Table 5 shows daily commute modes among those who work each day.

Table 5– Monday-Sunday Commute Modes

Mode	M-F Avg	Mon	Tue	Wed	Thur	Fri	Sat	Sun
Drive alone	78%	78%	78%	79%	79%	77%	77%	79%
Carpool	9%	9%	9%	9%	9%	7%	3%	3%
Vanpool	6%	7%	7%	6%	7%	6%	0%	0%
Bicycle	2%	1%	2%	2%	1%	2%	2%	0%
BART	1%	1%	1%	1%	1%	1%	7%	3%
Bus	1%	1%	1%	1%	1%	2%	2%	2%
Motorcycle	1%	1%	1%	1%	1%	<1%	0%	0%
Walk	1%	<1%	1%	1%	1%	1%	2%	3%
Work or travel offsite	1%	1%	1%	<1%	1%	3%	8%	8%
Train	<1%	<1%	<1%	<1%	<1%	<1%	0%	0%
Telecommute	<1%	<1%	0%	0%	0%	2%	0%	0%

Commute Modes



Reasons for Solo Driving

Q6 If you usually drive alone to work, select the top three reasons you prefer to drive to work.

Solo drivers are most likely to say that transit is inadequate, or that their work schedule is challenging. One-fifth say they can't find others to rideshare, and another one-fifth say they can't get home in an emergency. Both of these issues can be addressed by WCCTAC. Table 6 shows the top reasons for driving alone.

Table 6– Reasons for Solo Driving

Reason	Percent
Transit service is not adequate	42%
Work late or irregular hours	40%
Prefer to drive my own car	29%
Difficult to find others to rideshare	21%
Cannot get home in an emergency	21%
Need to make stops en route	18%
Use my car on the job	11%
Poor bicycle/pedestrian access	10%
Other	17%

Preferred Ridesharing Alternative

Q7 If you usually drive alone to work, which of the following commute alternatives would you be willing to try?

Solo drivers are most interested in carpooling, followed by vanpooling. As many solo drivers also stated that they couldn't find carpool partners, there seems to be an opportunity. At least half of solo drivers cited at least one commute alternative that they would consider. Table 7 shows the preferred ridesharing alternatives among solo drivers.

Table 7– Ridesharing Alternatives

Mode	Percent
Carpool	42%
Vanpool	27%
BART	24%
Bus	18%
Bicycle	17%
Walk	6%
Other	9%

Reasons for Using Ridesharing Alternatives

Q8. If you usually drive alone to work, select the top three incentives that would encourage you to use a commute alternative.

Solo drivers find financial incentives, telecommuting and a Guaranteed Ride Home the most compelling ridesharing incentives. Several of the incentives, such as a Guaranteed Ride Home, are available to them; they just need to be educated.

Table 8 shows most compelling ridesharing incentives

Table 8 – Ridesharing Incentives

Reasons	Percent
Carpool/vanpool/transit financial incentives	35%
Telecommute Option	27%
Guaranteed Ride Home service for emergencies and overtime work	26%
Employer shuttle from nearest transit center (or Bart station)	24%
Flexible work hours	21%
Assistance finding a carpool/vanpool partner	17%
On-site services such as an ATM, dry-cleaning, food services, showers	8%
Transit ticket sales and information at the worksite	6%
Preferred parking for carpools and vanpools	6%
Bicycle lockers/Bicycle Racks	5%
Other	15%

Incentives Requested

Q9. WCCTAC/511 Contra Costa offers FREE incentives to commuters! Check the box or visit www.511contracosta.org to receive information on any of the following:

Commuters were consistent throughout the questionnaire, always preferring financial incentives. One-third would like an incentive to drive less. Also, 17% were interested in a Guaranteed Ride Home, and 15% wanted to carpool. WCCTAC will send information to all respondents who provided contact information.

Table 9 shows incentives requested.

Table 9 – Ridesharing Incentives

Reasons	Percent
Drive Less Commuter Incentive (\$50.00 check)	30%
Guaranteed Ride Home (free taxi ride, rental car, transportation network company (e.g. uber, lyft, etc.) trip home in the event of an emergency.	17%
Carpool Instead (Earn bonus cash and bridge toll rebates)	15%
Try Transit (Free Clipper Card)	11%
BOGO (Buy One Get One; purchase a monthly transit pass, get one free) on select transit systems	6%
Vanpool Start-up, Assistance, Maintenance and Incentives	5%
Transit info (Transit providers/route maps)	3%
Other	3%

QUESTIONNAIRE



2016 COMMUTER SURVEY

By promoting the use of alternative transportation, such as ridesharing, public transportation, bicycling and walking, we all contribute to improving the health of our community. Continuing to use or shifting to a commute alternative can help to eliminate traffic congestion and improve air quality.

Your responses to this survey will help us to:

- Evaluate the effectiveness of Employee Transportation Programs
- Identify who may want to participate in commute alternatives, such as:
 - carpooling and vanpooling
 - riding a bike to work
 - riding public transportation
 - telecommuting

1. What is your home postal ZIP code? _____

2. What is the distance one-way from your home to your workplace? _____ Miles

3. What time do you usually start work?

- | | | |
|---------------------------------------|---------------------------------------|--------------------------------------------|
| <input type="checkbox"/> Before 6 am | <input type="checkbox"/> 7:00-7:59 am | <input type="checkbox"/> 9:00-9:59 am |
| <input type="checkbox"/> 6:00-6:59 am | <input type="checkbox"/> 8:00-8:59 am | <input type="checkbox"/> 10:00 am or later |

4. What is your usual work schedule?

- Full-time (40 hrs./wk.)
- Part-time (less than 30 hours/week)
- Other
- Contractor

5. How do you usually travel to work each day of the week?

From the list below, indicate the appropriate number **on the line** for each day of the week. If you used more than one means of transportation during the trip to work, choose the number that accounts for the longest distance of your trip. *If you don't usually work that day, leave the space blank.*

- | | | |
|----------------------------------|-----------------|-----------------------------|
| 1. Drive alone | 6. Bus | 11. Work or travel off-site |
| 2. Carpool (2-6 people) | 7. Motorcycle | |
| 3. Vanpool (7-15 people) | 8. Bicycle | |
| 4. BART | 9. Walk | |
| 5. Train (Caltrain, Amtrak, Ace) | 10. Telecommute | |

Monday Tuesday Wednesday Thursday Friday Saturday Sunday

6. *If you usually drive alone to work*, select the top three reasons you prefer to drive to work.
- | | |
|------------------------------------------------------------------|-----------------------------------------------------------|
| 1 <input type="checkbox"/> Transit service is not adequate | 5 <input type="checkbox"/> Poor bicycle/pedestrian access |
| 2 <input type="checkbox"/> Difficult to find others to rideshare | 6 <input type="checkbox"/> Use my car on the job |
| 3 <input type="checkbox"/> Work late or irregular hours | 7 <input type="checkbox"/> Need to make stops en route |
| 4 <input type="checkbox"/> Cannot get home in an emergency | 8 <input type="checkbox"/> Prefer to drive my own car |
7. *If you usually drive alone to work*, which of the following commute alternatives would you be willing to try?
- | | | | | | |
|------------------------------------|------------------------------------|--------------------------------|---------------------------------|---------------------------------|---------------------------------|
| 1 <input type="checkbox"/> Carpool | 2 <input type="checkbox"/> Vanpool | 3 <input type="checkbox"/> Bus | 4 <input type="checkbox"/> BART | 5 <input type="checkbox"/> Walk | 6 <input type="checkbox"/> Bike |
|------------------------------------|------------------------------------|--------------------------------|---------------------------------|---------------------------------|---------------------------------|
8. *If you usually drive alone to work*, select the top three incentives that would encourage you to use a commute alternative.
- 1 Carpool/vanpool/transit financial incentives
 - 2 Transit ticket sales and information at the worksite
 - 3 Preferred parking for carpools and vanpools
 - 4 Assistance finding a carpool/vanpool partner
 - 5 Flexible work hours
 - 6 Telecommute Option
 - 7 On-site services such as an ATM, dry-cleaning, food services, showers at work
 - 8 Bicycle lockers/Bicycle Racks
 - 9 Guaranteed Ride Home service for emergencies and overtime work
 - 10 Employer shuttle from nearest transit center (or Bart station)
9. **WCCTAC/511 Contra Costa** offers FREE incentives to commuters! Check the box or visit www.511contracosta.org to receive information on any of the following:
- Drive Less Commuter Incentive (\$50.00 check)
 - Carpool Instead (Earn bonus cash and bridge toll rebates)
 - Vanpool Start-up, Assistance, Maintenance and Incentives
 - Guaranteed Ride Home (free taxi ride, rental car, transportation network company (e.g. uber, lyft, etc.) trip home in the event of an emergency.
 - Try Transit (Free Clipper Card)
 - Transit info (Transit providers/route maps)
 - BOGO (Buy One Get One; purchase a monthly transit pass, get one free) on select transit systems

Send information to:

Name: _____ Email: _____

Phone number: _____

Supplemental Information – Optional

If you are interested in finding a carpool, bike buddy or joining a vanpool, complete the section below. Your information will be added to the regional 511.org ridematch database.

Name (please print) _____

Home address (kept confidential) _____ Apt. _____

Home city _____ Zipcode _____ Cross street _____

Employer _____ Email _____

Work address _____ Work city _____ Work Zipcode _____

Home phone (____) _____ Work phone (____) _____ Ext. _____

Work start time: ____:____ am pm (please circle) Work leave time: ____:____ am pm (please circle)

Are your hours flexible? No Yes If yes, by how much? _____(minutes)

Please check as many as apply:

- | | |
|------------------------------------------------------------------------------|-----------------------------------------------------------------------------|
| <input type="checkbox"/> I want to add passengers to my car or share driving | <input type="checkbox"/> I want information about becoming a vanpool driver |
| <input type="checkbox"/> I want to join a carpool as a passenger | <input type="checkbox"/> I want to join a vanpool as a passenger |
| <input type="checkbox"/> I'd like more information about biking to work | |

Home Locations

Richmond	47	Castro Valley	4
Hercules	33	Dixon	4
San Pablo	32	Dublin	4
El Cerrito	31	Lafayette	4
Vallejo	28	Petaluma	4
El Sobrante	26	Crockett	3
San Francisco	25	Hayward	3
Oakland	24	Livermore	3
Pinole	24	Novato	3
Martinez	22	Tracy	3
Walnut Creek	22	Greenbrae	2
Concord	21	Mill Valley	2
Fairfield	20	Moraga	2
Pleasant Hill	14	Newark	2
Berkeley	13	Orinda	2
Danville	13	Sacramento	2
Vacaville	13	Alamo	1
Alameda	12	Cupertino	1
Albany	11	Daly City	1
Benicia	11	Fairfax	1
Piedmont	10	Larkspur	1
Rodeo	10	Millbrae	1
San Ramon	9	Milpitas	1
Pittsburg	8	Oakdale	1
Brentwood	7	Pleasanton	1
Suisun City	7	Ripon	1
Antioch	6	San Anselmo	1
Oakley	6	San Jose	1
San Rafael	6	Santa Rosa	1
Clayton	5	Sausalito	1
Emeryville	5	Stockton	1
Fremont	5	Sunnyvale	1
Napa	5	Windsor	1
San Leandro	5	Other	15
		Total	615

Existing Form

**West County Subregional Transportation Mitigation Program (STMP) Developer Fees
Sponsor's Quarterly Transmittal Report**

Sponsors are required to submit this form to WCCTAC no later than 30 days following the close of each calendar quarter. Attach check, payable to WCCTAC, to this report.

Reporting Period:
[calendar quarter ended]

Sponsor's Name:

Sponsor's Address:

Contact Name:

Contact Phone:

Contact Fax:

Mail with payment to:
WCCTAC
13831 San Pablo Avenue
San Pablo, CA 94806

Transactions for the quarter reported: _____

Type of Fee	Fee per Unit	Fee per Square ft.	# Units or Sq.Ft.	\$ Collected
Single Family	\$ 2,595.00			
Multi Family	\$ 1,648.00			
Senior Housing	\$ 701.00			
Hotel (per room)	\$ 1,964.00			
Storage Facility		\$ 0.53		
Church		\$ 1.58		
Retail		\$ 1.82		
Industrial		\$ 2.45		
Office		\$ 3.51		
Hospital		\$ 4.21		
TOTAL FEES COLLECTED				

Questions? Call Valerie Jenkins 510-215-3224

CERTIFICATION:

I hereby certify that as a Sponsor all requirements of the Master Cooperative Agreement during this calendar quarter have been fulfilled.

X

[Printed Name]

[Date]

<< This should be the amount of your check to WCCTAC.

Due Dates: January 30th, April 30th, July 31st and October 31st; continuing through the life of the agreement.

**West County Subregional Transportation Mitigation Program (STMP) Developer Fees
SPONSOR'S QUARTERLY TRANSMITTAL REPORT FORM**

Sponsors are required to submit this completed form to WCCTAC no later than 30 days following the close of each calendar quarter; whether or not there are fees to submit, continuing through the life of the Master Cooperative Agreement.

Check Appropriate Box:

	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reporting Period:	FY Q1	FY Q2	FY Q3	FY Q4
	July-Sept	Oct-Dec	Jan-Mar	Apr-June
Fee Submittal Due Date:	31-Oct	30-Jan	30-Apr	31-Jul

Sponsor's Name:

Contact Name:

Contact Email:

Insert below the # of Units or the # of Sq. Ft. to calculate the amount of fee collected.

Type of Fee	Fee per Unit	Fee per Square ft.	# Units or Sq.Ft.	\$ Collected
Single Family	\$ 2,595.00			\$ -
Multi Family	\$ 1,648.00			\$ -
Senior Housing	\$ 701.00			\$ -
Hotel (per room)	\$ 1,964.00			\$ -
Storage Facility		\$ 0.53		\$ -
Church		\$ 1.58		\$ -
Retail		\$ 1.82		\$ -
Industrial		\$ 2.45		\$ -
Office		\$ 3.51		\$ -
Hospital		\$ 4.21		\$ -
TOTAL FEES COLLECTED:				\$ -

All sections of the report must be completed.

Attach check, payable to WCCTAC, to this report.

Submit check and completed transmittal report to:
WCCTAC
6333 Potrero Ave., Suite 100
El Cerrito, CA 94530

Check #:

Date Submitted:

Notes:

Additional information about STMP is available at:
www.WCCTAC.org

Questions? Call Leah Greenblat 510-210-5935

<< This should be the amount of your check to WCCTAC.