

PROPOSED CITY OF SAN PABLO MEDICAL SHUTTLE PILOT

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The West County Medical Trip Gap

2

- In 2015, closure of Doctor's Hospital raised questions about how West County residents would get to the main County Hospital in Martinez if they could not drive.
- In 2018, the WCCTAC Accessible Transportation Study identified a need for better, easier, and less expensive service to/from Martinez area.
- In 2019, the City of Richmond contracted for subsidized LYFT service between their paratransit service area and Martinez at \$3 per trip each way.
- Currently, if a person is not ADA certified, not served by R-Transit, and needs to get to Martinez, they can take AC Transit and transfer to WestCAT; it takes over an hour in each direction.

Basis for a Medical Trip Pilot Program

- ADA paratransit riders in the East Bay Paratransit portion of West County face challenges getting to Martinez; riders who are non-ADA eligible face even greater transportation barriers.
- There is not currently a Measure X-funded “One Seat Ride” Pilot program in West County as there is in some other subregions.
- Initiating a pilot in West County helps achieve geographic equity in initial ATSP implementation. Also, the proposed pilot meets several ATSP strategies.
- The City of San Pablo was identified as the most practical operator for an initial pilot due to their capacity and interest.

Multiple Options Were Analyzed

4

The type of service and operator (shuttle, contract with TNC like Uber/Lyft, or on-demand service through GoGoGrandparent)

Range of destinations – Just Martinez, or also Walnut Creek / Pleasant Hill, and/or Berkeley /Oakland

Duration of a pilot – ranging from six to eighteen months

Number of days per week service offered

Whether to make trips to the Hercules Transit Center as a solution to getting to Martinez

Final Program Parameters

5

- ❑ Operated by City of San Pablo – city drivers
- ❑ Three round-trip, ADA accessible, shuttle trips per day; three days/week
- ❑ Participants: Residents registered at City of San Pablo Senior & Disabled Transportation Service
- ❑ Serves: People in the 94806 zip code who are 50+ and/or people with disabilities who are 18+

Participation Details

6

- 600 estimated customers or 10% of the City senior population
- Fares: \$5 each way; \$1 means-based fare for Extremely Low-Income
- Free for attendants of participants

Start Date: Early 2024

Length of Pilot: 18 months

Proposed Budget

7

- Annual Operating Cost (escalated to FY25 dollars): \$160,824
- Marketing (start-up and ongoing) \$ 10,000
- Total Pilot Cost (18 months) \$170,824

Proposed WCCTAC share – 50% of \$170,824 or **\$85,412**

Next Steps

8

Oct 27: WCCTAC Board: Review / Approve Measure J 28b Allocation



Nov 2: CCTA Planning Committee meeting: recommendation for pilot and fund allocation



Nov 15: CCTA Authority Board meeting: approval for pilot and fund allocation

Questions?

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