

WCCTAC TRAVEL TRAINING PROGRAM 2023

How Travel Training Started in West County

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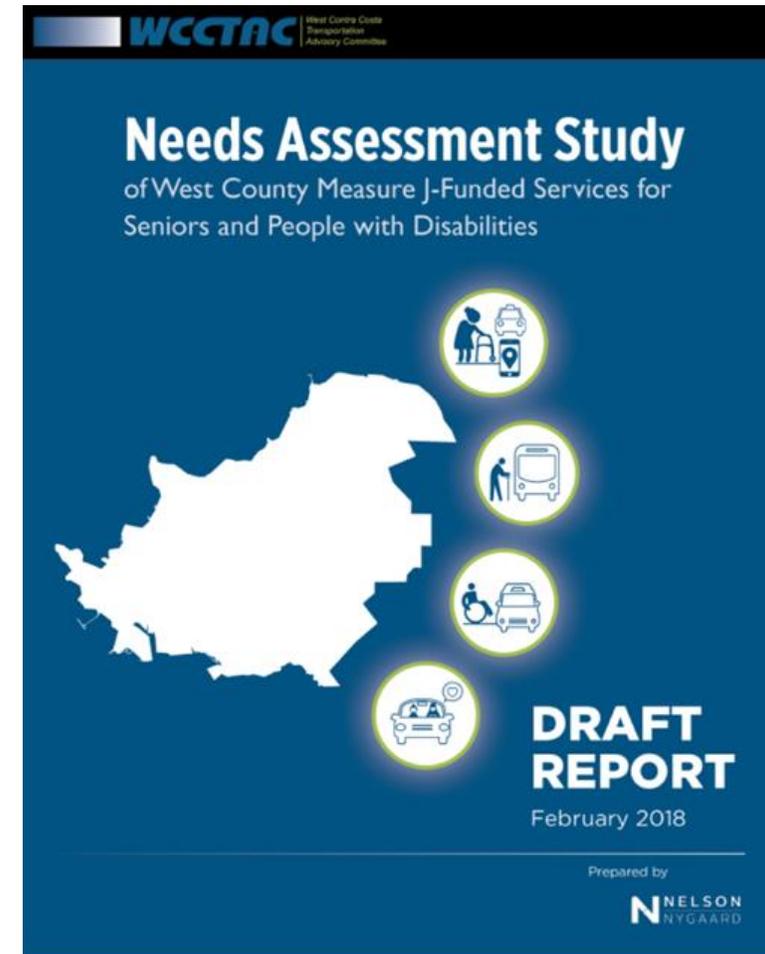
2018: West County Measure J Accessible
Transportation Study - Recommendations

March 2019: Travel Training Program rolled out

March 2020 – April 2022: Constrained by COVID-19 ☹️

May 2022: Travel Training resumed

Travel Training 2023: Proposed approach



Travel Program – Elements

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Travel Training Workshops

- The Big Blue Folder – printed materials
- On-site senior Clipper Card approvals
- Explaining all relevant services
- Answering questions

Travel Training Outings

- Use local transportation (fixed route and city services)
- Focus on use of Clipper Cards, accessing bus stairs and ramps as well as locating routes/stops
- Learning what to do if lost



2023 Travel Program – Proposed Approach

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- ❑ Janet Bilbas is available beginning in late April. Staff recommends bringing her back.
- ❑ Joanna and Janet will run the full Travel Training Program with outings, ramping down to just outreach after October 2023.
- ❑ Board can assess options and next steps in March 2024.
- ❑ Some additional budget available is needed.



One Year Budget Needs

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- Program has been funded with flexible, Measure J 28b funds
- Remaining funds from October 2022 Board allocation: \$28,000
- Proposed additional Funding from 28b: **\$45,000**
 - ▣ Amount of Measure J 28b funds currently available: \$600,000 - \$1,100,000
 - ▣ \$80,000 in new revenue added to Measure J 28b balance each quarter

2023 Travel Program - Key Goals

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- Train and recruit volunteers to assist on travel outings
- Assist senior and disabled residents learn about fixed route transit, paratransit and Uber/LYFT type services
- Introduce new services as they become available
- Follow best public health practices



Questions?

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