

# TRAVEL TRAINING 2022 UPDATE

Joanna Pallock and Janet Bilbas

# How Travel Training Started in West County

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2018: West County Measure J Accessible Transportation Study - Recommendations

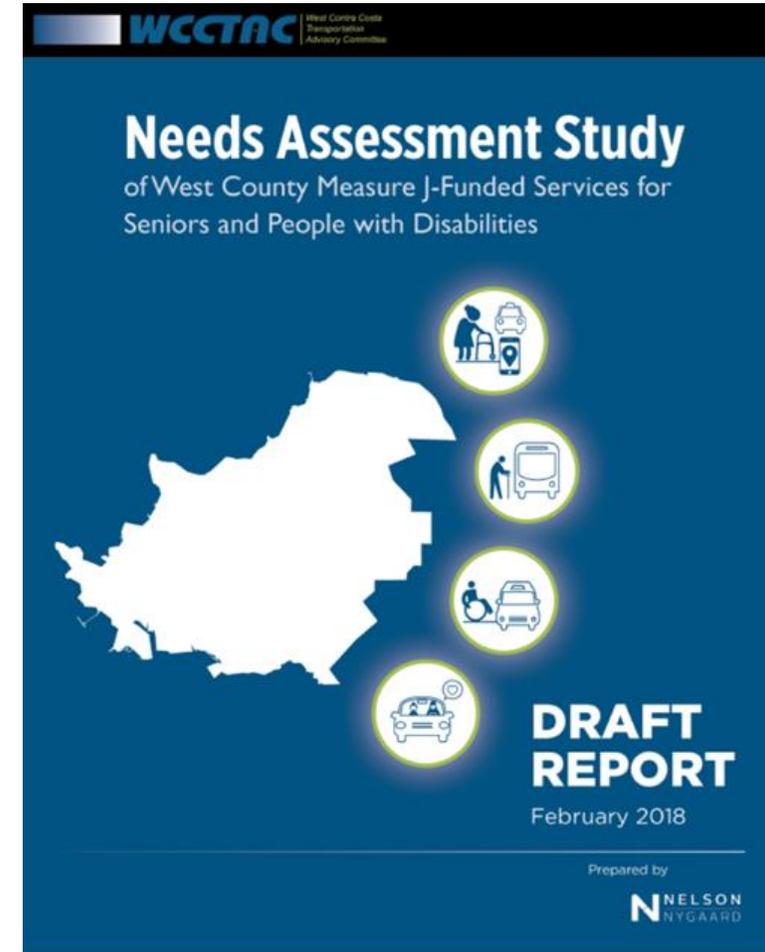
2018: Board authorized staff to proceed

2019: Part time Coordinator hired: Janet Bilbas

2019: Travel Training Program rolled out

2020-2022: COVID-19 pandemic ☹️

Spring 2022: Travel Training Re-start



# 2022 Travel Program – Some Key Goals

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- Get seniors back out on transit
- Ensure Covid safety protocols are followed
- Offer as many travel training workshops and outings as possible using Senior Clipper Cards
- Train and recruiting an adequate number of volunteers

# 2022 Travel Program – Elements

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## Travel Training Workshops

- The Big Blue Folder – printed materials
- On-site senior Clipper Card approvals
- Explaining all relevant services
- Answer questions

## Travel Training Outings

- Local transportation (city services)
- LYNX to SF
- Richmond Ferry to SF



# 2022 Travel Training - Details

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**Home Origins of Participants:** El Cerrito, Richmond, San Pablo, Pinole, Hercules, El Sobrante, Crockett, Rodeo, Kensington, Albany and Napa

**Modes Used:** Richmond Moves, El Cerrito Easy Ride, San Pablo City Bus, Richmond Ferry, LYNX,

**Partners:** AC Transit, WestCAT, City Senior Centers, Richmond Commission on Aging, Hana Gardens, Richmond Ferry, and Richmond Moves

# 2022 Travel Training - Outcomes

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People Reached: **172**

Outings: **8** (two cancelled for now; not enough people)

Workshops: **6**

Volunteers: **5**



# 2022 Travel Training - Budget

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- Remaining funds as of May from previous allocations: \$72,000
- Expenses to date for 2022: \$41,000
- Remaining 28b funds as of now: \$31,000

# Ongoing Challenges for Seniors and Transit

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- ❑ Technology/App based programs are not senior friendly
- ❑ Participation from city staff and outreach in unincorporated W. Co
- ❑ Coordinating transfers
- ❑ Maintaining ongoing support – One Call/One Click



# Travel Training Program Going Forward

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- Travel Training Coordinator is leaving
- Staff can continue program
- Proposed Staffing Model: Add 12.5 hours to Program Manager  
Hire intern or contract staff as needed
- Proposed to run through June 30, 2023, report back in spring.
- Oct-June Budget: existing \$31,000 + New \$28,000 allocation

# A Big Thanks!

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- Janet Bilbas
- Travel Training Volunteers  
Lori T, Lori M, Sheryl, DB
- City Senior Center staff
- Kim Ridgeway- AC Transit
- Mica McFadden- WestCAT



# Questions?

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